Semi-annual Report for the First Half of 2016 on Implementation of the Action Plan of the Public Administration Reform Strategy in the Republic of Serbia, 2015-2017

> Ministry of Public Administration and Local Self-Government



July 2016

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а	Activity				
ACA	Anti-Corruption Agency				
AP	Action Plan				
BRA	Business Registers Agency				
AP 23	Action Plan for Negotiations on Chapter 23				
AP PAR	Action Plan implementing the Public Administration Reform Strategy in the Republic of Serbia				
HCSC	High Civil Service Council				
GenSec	Government's General Secretariat				
EAD	Electronic Administration Directorate				
SAI	State Audit Institution				
EC	European Commission				
ERP	Economic reform programme				
EU	European Union				
EU IPA	European Union's Instrument for Pre- Accession Assistance				
IS	Information system				
LSGU	Local self-government units				
LSGU and AP	Local self-government and autonomous province units				
PA	Public administration				
SEIO	Serbian European Integration Office				
Cont.	Continually				
MPALSG	Ministry of Public Administration and Local Self-Government				
IMF	International Monetary Fund				
IPG	Interministerial Project Group				
MoJ	Ministry of Justice				
MTBF	Medium-term Budget Framework – Fiscal Strategy				
MolA	Ministry of Internal Affairs				
MFin	Ministry of Finance				
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NACSNational Anti-Corruption Strategy in the Republic of Serbia for the Period 2013-2018SABState administration body/bodiesOECDOrganisation for Economic Cooperation and DevelopmentCSOCivil society organisationsPEFAPublic expenditure and financial accountability assessment
OECD         Organisation for Economic Cooperation and Development           CSO         Civil society organisations           PEEFA         Public expenditure and financial accountability
OECD         Development           CSO         Civil society organisations           PEFA         Public expenditure and financial accountability
PEFA Public expenditure and financial accountability
BV Baseline value
PFM Public Finance Management Reform Programme
GPRIS Government Planning and Reporting Information System
PAP Public administration principles
r result
RGA Republic Geodetic Authority
RS Republic of Serbia
PAR Public administration reform
RSPP Republic Secretariat for Public Policies
WB World Bank
SCTM Standing Conference of Towns and Municipalities
SIGMA OECD Support for Improvement in Governance and Management
PARC Public Administration Reform Council
HRMS Human Resource Management Service
TOR Terms of reference
PPO Public Procurement Office
AI Administrative Inspectorate
HRM Human resources management
FA Functional analysis
FMC Financial management and control
TV Target value
CRCSI Central Registry of Compulsory Social Insurance

The overall purpose of the monitoring, reporting and evaluation system for any public policy is to (a) gather information during the implementation of such policy in order to see whether the planned activities are implemented as intended and to identify any risks arising due to the activities not being implemented or due to the absence of expected outcome, and (b) to assess the progress made as a result of such policy in terms of objectives and expected outcomes, as defined by the Government. The ultimate goal of monitoring is to make timely decisions in order to improve the outcomes of such policy and to make changes during implementation where appropriate. Monitoring of public administration reform is based on the Action Plan implementing the Public Administration Reform Strategy (hereinafter referred to as "AP PAR") (Official Gazette of RS No. 31/15).<sup>1</sup></sup>

**Reporting** is a crucial step in the monitoring process and it comprises compiling concise and specific reports based on previously collected information on the progress made in the implementation of public policy outcomes. As regards the frequency of reporting, the AP PAR provides for **semi-annual** and **annual reporting**. Reporting is **coordinated and conducted** by an organisational unit of the Ministry of Public Administration and Local Self-Government (hereinafter referred to as "MPALSG") designated to monitor and report on the attainment of PAR Strategy objectives (the Public Administration Reform Management Group), as well as the relevant organisational units of other competent Ministries and state administration bodies designated as responsible for achieving the results in the PAR Action Plan through their contact points (deputy members) in the Interministerial Project Group (*Decision of the Minister of Public Administration and Local Self-Government No. 119-01-00242/2014-04 of 23 February 2015<sup>2</sup>*).

There were two monitoring reports in 2015: the semi-annual status report and the 2015 annual report on the achieved results. **The first semi-annual report on AP PAR activities** implemented in the first half of 2015 was compiled and posted on the MPALSG website in August 2015<sup>3</sup> and was endorsed and adopted at all levels of coordination including: the Interministerial Project Group (on 7 October 2015), the Collegium of State Secretaries (on 16 December 2015) and the Public Administration Reform Council (on 17 December 2015). **The annual monitoring report on the results achieved in 2015** was compiled and posted on the MPALSG website on 1 March 2016<sup>4</sup> and was endorsed by the Interministerial Project Group in its 4<sup>th</sup> meeting on 6 April 2016.

<sup>&</sup>lt;sup>1</sup> Action Plan Implementing the Public Administration Reform Strategy in the Republic of Serbia, 2015-2017 (Official Gazette of RS No. 31/15), Annex 3, p. 71.

<sup>&</sup>lt;sup>2</sup> The Decision was amended by the Decision amending the Decision setting up an Interministerial Project Group on Technical Tasks in the Coordination and Monitoring of Implementation of the Public Administration Reform Strategy in the Republic of Serbia 2015-2017 No. 119-01-00242/2014-04 of 7 August 2015 due to staff changed in state administration bodies and civil society organisations.

<sup>&</sup>lt;sup>3</sup> The Report is available on the following links, in Serbian in PDF format: <u>http://www.mduls.gov.rs/doc/AP\_izvestaj\_rs.pdf</u> and in Word format: <u>http://www.mduls.gov.rs/reforma-javne-uprave-sprovodjenje-strategije.php</u> and in English in PDF format: <u>http://www.mduls.gov.rs/doc/Semi-Annual%20AP%20PAR%20Status%20Report.pdf</u> and in Word format: <u>http://www.mduls.gov.rs/english/reforma-javne-uprave.php</u>

<sup>&</sup>lt;sup>4</sup> The Report is available on the following links, in Serbian in PDF format: <u>http://www.mduls.gov.rs/doc/Annual\_AP\_15\_usvojen.pdf</u> and in Word format: <u>http://www.mduls.gov.rs/doc/Annual\_AP\_15\_usvojen\_eng.pdf</u> and in Word format: <u>http://www.mduls.gov.rs/doc/Annual\_AP\_15\_usvojen\_eng.pdf</u> and in Word format: <u>http://www.mduls.gov.rs/doc/Annual\_AP\_15\_usvojen\_eng.pdf</u> and in Word format: <u>http://www.mduls.gov.rs/english/reforma-javne-uprave-ppp</u>

The Reports show progress measured by the highest level of indicators for the PAR Action Plan specified for the overarching goal of public administration reform – Government Effectiveness, which allows for measurement of more long-term impact of PAR: according to a World Bank report which is published every year at the end of September in respect of the preceding year, in terms of **government effectiveness**, i.e. perception of the quality of public services, the quality of public administration and its independence from political pressures, the quality of policy formulation and implementation and the Government's credibility and commitment to policy implementation, in 2014 Serbia progressed by almost 8 percentage points in just one year, from 50.72 to 58.17<sup>5</sup>, which is an important indicator and a major recognition of the efforts made to date.

In terms of results and activities, the semi-annual Report on Implementation of the PAR Action Plan showed progress: 52% of the activities were fully implemented, 24% were partially implemented, while 24% were not timely implemented. Most of the implemented activities were in the field of optimisation of state administration, under the First Objective of AP PAR. According to the Annual Report on Implementation of the PAR Action Plan, out of the total number of indicators of attainment of the result for the three-year period, in 2015, 23 indicators showed progress, 12 were not achieved, while 36 indicators were not intended to be measured in 2015 (out of the 47 results in total, 5 results were due by 2015: 1.3.3, 1.4.1, 2.3.2, 3.1.1 and 3.3.1.). Of these 5 results, one was fully implemented (Public Finance Reform Programme has been adopted), one was partially implemented, while 3 were not implemented. Of the 107 activities planned for 2015, 37% were fully implemented, 23% were partially implemented, while 40% were not implemented.

Reporting timeframe	MPALSG sends templates and instructions to contact persons	Contact persons enter data online and submit completed tables and the report to MPALSG	MPALSG finalises and publishes the report	The report is submitted to all coordination levels
Semi-annual report	by 5 July	by 20 July	by 15 August	In accordance with the time schedule of the meetings
Annual report	by 10 January	by 1 February	by 1 March	In accordance with the time schedule of the meetings

Table 1: Time schedule of semi-annual and annual reporting process

According to the Reports, the most common reasons for deviation from the plan include insufficiency capacities, length and scope of consultations, the need to define the scope of reform (definitions of the public sector and public administration), frequent re-prioritisation of activities or merging of activities, the need for better planning of public policies and the need for improved coordination, which should be taken into account in particular in the next AP PAR planning cycle. The monitoring and reporting system should use reports as an early warning system, to ensure timely reaction to attain the plans that have been set.

<sup>&</sup>lt;sup>5</sup> World Bank indicators: <u>http://info.worldbank.org/governance/wgi/index.aspx#doc</u> and <u>http://data.worldbank.org/data-catalog/worldwide-governance-indicators</u>

For the purpose of semi-annual reporting on AP PAR implementation in 2016, in an effort to ensure increased transparency in the reporting process, better accessibility of reports and accuracy of original data entries, while also bearing in mind the need to expedite and simplify the reporting process through direct online compiling of specific reports as a single document, the MPALSG has initiated an online reporting process based on a Microsoft SharePoint collaboration service, for which all members of the Interministerial Project Group have accounts (in accordance with the Action Plan, which specifies that contact points for reporting would be deputy members of the Interministerial Project Group).



Picture 1: Working Group's homepage on the Microsoft SharePoint collaboration service

The reporting tool of choice previously used in this process was a MS Excel spreadsheet; however, in order to simplify the reporting process, the tables were available in a MS Word document, which has been the format of choice for the Report. The civil servants in charge of monitoring the implementation of the AP PAR within relevant authorities were expected to fill in the appropriate column the aggregate data relevant for successful implementation of the public administration reform. Only those contact points who are in charge of coordination and reporting have the privileges to edit documents and enter aggregate reports, while other members have reading privileges; however, in this process it was important to ensure that the entire monitoring and reporting process is sufficiently transparent and inclusive for all members who would be in charge of decision-making in respect of this process (the total number of persons with privileges for the Working Group's Portal is 85, which includes representatives of the civil society organisations who participate in the Interministerial Project Group and can respond at any time to any information posed by state administration bodies).

The homepage contains all documents generated in the reporting process so far (reports, PAR Strategy, AP PAR, Reporting Instructions and User Manual for the Portal), as well as a reporting calendar and a table specifying the powers assigned for the specific period. In accordance with the established time schedule, on 5 July 2016 the MPALSG sent an invitation for the beginning of the monitoring period and held a workshop to train all persons who had reporting activities in this period on how to use the Portal. The authorities were

required to submit their individual reports by 20 July 2016, while the aggregate report is due by 15 August 2016. The individual reports submitted and entered by state authorities are aggregated in Annex 1 to this document.

\* \* \*

The AP PAR template defines **5 specific goals**, **19 measures**, **47 results**, **and 86 indicators** both for results and for specific objectives/overall objective, out of which 24 indicators were taken over from the SIGMA "Public Administration Principles" (actually, the total number of indicators is 88, but two indicators are performance indicators for different results/goals and appear twice).

It is specified in the Action Plan that 19 measures within the specific results are based primarily on the headings included in the PAR strategy under specific objectives, which means they are "subheadings" in a document which groups together coherent and interrelated results. In other words, these measures do not have specific indicators assigned to them, since it would not be cost-effective to develop indicators at four different levels, and they are not directly monitored in this report.

Of the 47 results in total included in the AP PAR template, the Ministry of Public Administration and Local Self-Government is the implementing institution responsible for 34 results, or 28 results excluding its subordinated bodies (the Administrative Inspectorate is the implementing institution responsible for 1 result, while the Electronic Administration Directorate is responsible for 5 results). The Ministry of Finance is responsible for achieving 8 results, the Ministry of Justice is responsible for achieving 1 result, the Republic Secretariat for Public Policies is responsible for achieving 3 results, while the Public Procurement Office is responsible for achieving 1 result.



Graph 1: Graphic representation of the implementing institutions responsible for AP PAR results

Of the **223** activities in total in the Action Plan for the period 2015-2017, status reports for the past period have been requested for **119** activities. Of that number, the estimated timeframe for completion for **32** activities was the first half of 2016 (Q1 and Q2 2016), while **64** activities were scheduled for completion in

different quarters of **2015**, but the monitoring of their implementation continued into 2016 because they had not been completed by their due dates. Furthermore, out of the total number of observed activities (119), **23 activities are implemented continually** and are subject to monitoring in all years.

In respect of a certain number of activities (**12** activities under the AP PAR relating to the first half of 2016), the planned implementation timeframes were scheduled differently in other action plans which were adopted by the Government in the meantime, such as the Action Plan for Chapter 23<sup>6</sup> adopted in the session of the Serbian Government held on 27 April 2016, the Economic Reform Programme for the Period 2016-2018 (ERP)<sup>7</sup> adopted by the Serbian Government on 3 March 2016 and the Public Finance Management Reform Programme 2016-2020<sup>8</sup> adopted by the Serbian Government on 28 November 2015 and supplemented on 25 December 2015. In accordance with the commitment stated in the AP PAR to harmonise all public policy documents, the aggregate statistics will not include certain activities because the timeframe for their implementation has been moved forward to a different implementation period (notwithstanding the fact that individual reports included questions concerning the progress made in the specific fields). For example, in the Action Plan for Chapter 23, activity 2.2.5.2 - Adopt amendments to Law on Free Access to Information of *Public Importance based on analysis of implementation of Law on Free Access to Information of Public Importance to date, in accordance with the Resolution of the National Assembly for 2014, shifts the timeframe for activities 5.1.1.2 and 5.3.1.6 under the AP PAR from Q4 2015 to Q4 2016.* 

Activity 2.2.3.4 in the Action Plan for Chapter 23 - Conduct a needs analysis taking into account implementation of existing norms on regulation of legal framework for prevention of conflicts of interest in public administration, moves the timeframe for activity 5.2.1.1 under the AP PAR forward to Q4 2016.

Furthermore, in the same Action Plan, the activity Amending the Law on the Anti-Corruption Agency in order to strengthen competencies, entrusted to Agency, in relation to monitoring of implementation of the provisions concerning: conflicts of interests, verification and cross-checking of information from assets declaration which have been delivered by the judicial office holders, moves the timeframe for activity 5.3.1.7 under the AP PAR forward from Q4 2015 to Q3 2016.

Under the Action Plan for Chapter 23, activity 2.2.11.2 - Amend the Law on State Administration as it pertains to transparency and cooperation with civil society organizations and other relevant legislation for the purpose of alignment of the standards of cooperation between state authorities and civil society with the Council of Europe standards and United Nations Convention against corruption in accordance with the performed analysis of deficiencies, moves the timeframe for activity 5.1.2.3 under the AP PAR forward from Q4 2015 to Q4 2016.

Under the Action Plan for Chapter 23, activities 3.2.1.2. Provide office space for adequate long-term placement of the Protector of Citizens and 3.2.1.3. Amend and supplement the Law on the Protector of Citizens to strengthen the independence and increase efficiency of the Protector of Citizens, in particular in his capacity as the National Preventive Mechanism, moves the timeframe for activities 5.3.1.1 and 5.3.1.2

<sup>&</sup>lt;sup>6</sup> The original text of the Action Plan for Chapter 23 is available on the website of the Ministry of Justice, both in Serbian and in English (accessed on 25 July 2016): <u>http://www.mpravde.gov.rs/tekst/12647/akcioni-plan-za-pregovaranje-poglavlja-23-usvojen-na-sednici-vlade-srbije-27-aprila-2016.php</u>

<sup>&</sup>lt;sup>7</sup> Economic Reform Programme (ERP) for the Period 2016-2018, available on the website of the Ministry of Finance (accessed on 25 July 2016) in Serbian: <u>http://www.mfin.gov.rs/UserFiles/File/dokumenti/2016/ERP-2016 sr.pdf</u> and in English: <u>http://www.mfin.gov.rs/UserFiles/File/dokumenti/2016/ERP-2016 en.pdf</u>

<sup>&</sup>lt;sup>8</sup> Public Finance Management Reform Programme 2016-2020, available on the website of the Ministry of Finance (accessed on 25 July 2016), in Serbian: <a href="http://www.mfin.gov.rs/UserFiles/File/dokumenti/2016/Program%20reforme%20upravljanja%20javnim%20finansijama%202016-2020%20SR.PDF">http://www.mfin.gov.rs/UserFiles/File/dokumenti/2016/Program%20reforme%20upravljanja%20javnim%20finansijama%202016-2020%20SR.PDF">http://www.mfin.gov.rs/UserFiles/File/dokumenti/2016/Program%20reforme%20upravljanja%20javnim%20finansijama%202016-2020%20SR.PDF">http://www.mfin.gov.rs/UserFiles/File/dokumenti/2016/Program%20reforme%20upravljanja%20javnim%20finansijama%202016-2020%20SR.PDF</a>

http://www.mfin.gov.rs/UserFiles/File/dokumenti/2016/Public%20Financial%20Management%20Reform%20Program%202016-2010%20EN.PDF

under the AP PAR forward from Q3 2015 to Q4 2016 and also moves forward the timeframe for activities 4.2.4.2 and 4.2.4.3 under the AP PAR, since they pertain to amendments to the Law on the Protector of Citizens.

In the Economic Reform Programme for the Period 2016-2018 (ERP), under the heading *Priority Structural Reform 2: Improved Management of Capital Investments,* the activity *Conduct a pilot phase of the assessment of capital projects by budget beneficiaries and the Ministry of Finance* is scheduled to be implemented from Q4 2016 to Q1 2017, while the activity *Rate capital projects by budget beneficiaries and the Ministry of Finance* is scheduled for implementation from Q2 2017 to Q5 2018, which moves forward the timeframe for implementation of activity 3.2.2.1 under the AP PAR, which was scheduled for Q3 2015. the Public Finance Management Reform Programme 2016-2020 moves forward the timeframe for these activities through Result 4.1: *A single platform for capital projects planning and methodology for public investment analysis and planning established*, activity: *Evaluation of proposed public investment projects by budget beneficiaries and trafting an implementation plan,* for which the scheduled timeframe is Q4 2016.

Activity 3.2.2.2 under the AP PAR, which had been scheduled for Q3 2016, has been delayed due to the activity *Monitoring the implementation of approved capital projects and proposing measures to improve the planning and implementation of public investment project* under the Public Finance Management Reform Programme 2016-2020, and the new timeframe for implementation is Q2 2017.

Under the same Programme, Result 11.3: *Improved capacities of the Central Harmonisation Unit (CHU) /* Activity: Conducting a functional review of the CHU in order to improve its organizational, technical and administrative capacities in order to raise its functionality for implementing all the defined activities which fall within its scope of competence, moves the timeframe for AP PAR activities 3.3.2.1 and 3.3.3.1 forward from Q4 2015 to Q4 2016.





In accordance with the AP PAR, semi-annual reports focus more on direct results of the implemented activities, while annual reports also monitor higher-level information (outcome indicators) and summarise the results of all implemented activities to obtain information on what has been achieved on a larger scale. In this report, the status of specific activities will be shown as one of three possible levels (each represented by a different colour), depending on whether they are fully implemented (green), partially implemented (yellow) or unimplemented (red). A fully implemented activity is an activity that is implemented as defined in the Action Plan. A partially implemented activity is an activity that is more than 50% completed. An unimplemented activity is an activity is marked orange, it means that no report was submitted in respect of the relevant activity, while blue colour means that the timeframe for the activity in question has been moved forward by another strategic document and it is therefore not included in the aggregate statistics of the activities implemented during the relevant period.

Of the **119** activities monitored until the second half of 2016, **28** activities were fully implemented, **42** activities were partially implemented, **32** activities were unimplemented, the requested information was not provided for **5** activities and for **12** activities the timeframes were move forward into the future by other strategic documents. The aggregate reports will present **102** activities as the total number of activities under observation.



Graph 3: Graphic representation of all activities for which reports were requested until the middle of 2016



Graph 4: Graphic representation of implemented activities by 1/2 2016

With regard to the 102 activities monitored in the first half of 2016, the Ministry of Public Administration and Local Self-Government is the implementing institution responsible for 73 activities, or 63 activities without its subordinate bodies (the Electronic Administration Directorate is responsible for 8 activities, while the Administrative Inspectorate is responsible for 2 activities). The Ministry of Finance is responsible for implementing 10 activities, the Ministry of Justice is responsible for 1 activity, the Anti-Corruption Agency for 1 activity, the General Secretariat is responsible for 1 activity, the Republic Secretariat for Public Policies is responsible for 11 activities and the Human Resource Management Service is responsible for 3 activities.



Graph 5: Graphic representation of institutions responsible for implementation of activities in the first half of 2016

No.	State administration body	Total number of activities in 2015	Implemented	Partially implemented	Unimplemented
1.	Ministry of Public Administration and Local Self-Government (with the Electronic Administration Directorate and the Administrative Inspectorate as its subordinate bodies)	73	18	26	29
	Ministry of Public Administration and Local Self-Government	63	15	22	26
	Electronic Administration Directorate	8	2	4	2
	Administrative Inspectorate	2	1		1
2.	Ministry of Finance	10	1	8	1
3.	Ministry of Justice	3	3		
4.	Anti-Corruption Agency	1			1
5.	Republic Secretariat for Public Policies	11	3	7	1
6.	General Secretariat	1		1	
7.	Human Resource Management Service	3	3		
	Total:	102	28	42	32
	Percentage:	100%	28%	41%	31%

Table 2: Overview of the total number of activities and the status of their implementat6ion by responsible institutions



Graph 6: Graphic representation of implemented activities by responsible institutions under the AP PAR in the first half of 2016

In total, 64 activities had not been implemented in 2015 and were carried forward to 2016. of this total number, 10 activities have been implemented in 2016, 24 have been partially implemented, 16 have not been implemented, no reports have been received in respect of 4 activities, while the timeframes for 10 activities have been extended by other strategic documents.



Graph 7: Graphic representation of implemented activities by responsible institutions under the AP PAR in the first half of 2016

With regard to the five objectives under the First Objective: Improve the organisational and functional subsystems of public administration.



Graph 8: Graphic representation of implemented activities by each of the specific objectives under the AP PAR in the observed period by the end of Q2 2016

Indeed, of the **38** activities under the **First Objective**, **13** have been implemented, **18** have been partially implemented, **while 6** activities have not been implemented and no information was provided in respect of **1** activity. Of those 38 activities, 23 are activities carried forward from the previous period which were due for completion in 2015 (and of those 23, 6 have been implemented, 15 have been partially implemented, 1 has not been implemented and no information has been provided in respect of 1 activity).

Public administration reform is one of the main elements of structural reforms in the public sector, in an effort to achieve long-term sustainability of public finance and establish a sound business environment. To ensure better organisation of public administration and improve the quality of services, while also taking into account the constraints imposed by fiscal consolidation, several processes have been implemented in parallel in the past 6 months:

I. The rightsizing process for the purposes of fiscal consolidation (stage I in the PA Optimisation Programme), which involves the following main activities:

-Application of the Decision on the Maximum Number of Employees in the System of State Authorities, the System of Public Services, the System of the Autonomous Province of Vojvodina and the Systems of Local Self-Governments for 2015, which was passed by the Government on 2 December 2015, through:

- reorganisation and
- rationalisation of public administration,

- Establishment of a monitoring and follow-up system for implementation of the Decision,

- Conducting an independent evaluation of the overall optimisation process.

II. The optimisation and modernisation process (stage II of the PA Optimisation Programme), which includes the following activities:

- Conducting functional analyses,

- Defining recommendations for reorganisation and modernisation to increase efficiency and quality of services,

- Development of an AP for implementation of the recommendations.

Within the framework of implementation of the Decision on the Maximum Number of Employees in the System of State Authorities, the System of Public Services, the System of the Autonomous Province of Vojvodina and the Systems of Local Self-Governments for 2015 as it pertains to reorganisation, amendments have been made to internal organisation and job classification bylaws (based on the Follow-up Report on Rationalisation in the third reporting period in 2016; the amendments were due by 18 May 2016) in respect of:

- 794 organisational forms (including 7 special organisations and Ministries with organisational forms within their respective spheres of competence (other than education)), as well as

- 1,607 organisational forms in the field of education (based on data provided by the Ministry of Education).

These figures do not include local self-government units and the Autonomous Province of Vojvodina.

As part of the rationalisation process, instructions for application of the Law on the Manner of Determining the Maximum Number of Employees in the Public Sector have been prepared, the Regulation on Classification of Posts and Criteria for Job Descriptions for Civil Servants has been amended, a monitoring and reporting system for the rationalisation process has been established, an internal team tasked with monitoring the rationalisation process has been formed, reporting rules (Instructions) have been developed, a mechanism for information gathering and reporting has been established and 3 reporting cycles have been completed – the first was completed in January 2016, the second in February 2016 and the third in April 2016; these reporting and monitoring periods were set to match the IMF missions. The rationalisation cut the number of employees across the entire public sector by 16,130. This reduction includes cuts due to rationalisation, retirement and cuts on other grounds, as well as new employment. It should be noted that the anticipated employment reduction in indefinite employment based on the arrangement agreed with the IMF was 14,512 employees.

As regards the outsourcing of monitoring activities, a public call for bids was announced in accordance with the Law on Public Procurement and an external evaluator was hired (Centre for Investment and Finance – CIF). The evaluator was required to submit a report on implementation of the Law and the Decision determining the Maximum Number of Employees within six months. In the period February-August 2016, CIF was tasked with monitoring, analysing and notifying the stakeholders and the general public on the implementation of the rationalisation process. The results of this work are only partially available at <a href="http://www.pracenjereformi.info/">http://www.pracenjereformi.info/</a>.

Stage II of the PA Optimisation Programme included the completion of the first stage of horizontal functional analysis of 94 central government institutions and a functional analysis of the portfolio of the Ministry of Finance. Reports with recommendations are currently being finalised and draft Action Plans on implementation of the recommendations are currently being prepared. A preliminary functional analysis of the provision of services in the fields of health, education and social security has been conducted, preliminary findings have been prepared and a methodology for vertical functional analysis of the Ministry of Agriculture and Environment Protection has been developed and harmonised.

The horizontal functional analysis has identified all organisational forms, which will be categorised into six types of institutions. The following has been identified: functions broken down by all types of organisational forms, job classification, number of employees, staffing levels of the scheduled posts and the share of employees by functions and by management levels. The horizontal FA has produced a cost-benefit analysis tool which will support the decision-making process. Inputs for optimistic and pessimistic transformation scenarios have been defined on the basis of the horizontal FA. This tool will be used in the preparation of the negotiation process for passing the Decision determining the Maximum Number of Employees in 2016. A methodology for stage II of the horizontal functional analysis has been developed and adopted. Component 1 (task 1 methodology) included an analysis of the regulatory framework and of good and bad practices of organisational rules, an internal comparison, an analysis of comparable international practices, especially practices in comparable EU Member States and a presentation of key findings and recommendations for systemic improvements in the typology of authorities and for increased efficiency of organisation and management. Drafting of an action plan on implementation of the recommendations is currently underway.

To include the general public and stakeholders in the consultative process of determining the directions for key reforms of public services, approaches, policies and behaviour in the priority areas of public administration, namely state administration, local self-government, health care, education, judiciary and financial discipline, the MPALSG cooperated with the Centre for Applied European Studies and, with the support of the Open Society Fund, implemented the project *A State Tailored to its Citizens – What Kind of a State do we want in the Future?* from February to June 2016. There were 6 planned expert meetings with the most relevant experts in the fields of: local self-government, state administration, health care, education, judiciary and financial discipline. Finalisation of a vision document, with findings and recommendations from the expert meetings, is currently underway. The aim was to establish dialogue between key stakeholders and to facilitate reaching a consensus on "change driven by citizens' needs", while ensuring that the existing human, structural and financial resources are used cost-efficiently and sustainably. The results of this project are an important part of the reform process and visioning of public administration and provide a baseline for the establishment of a continual process of active involvement of stakeholders in addressing key issues of public interest. The entire process can be followed at: <a href="http://www.mduls.gov.rs/zajedno-u-promene.php">http://www.mduls.gov.rs/zajedno-u-promene.php</a>

Activities undertaken under the First Objective also included those aimed at improving the planning process in state administration bodies: the RSPP prepared a proposal for a package of regulations, which includes a working draft of the Law on Planning System in the RS and two supporting regulations - the Regulation on Medium-Term Planning and the Regulation on Public Policy Management, Analysis of Effects of Public Policies and Regulations and Content of Individual Public Policy Documents, which will regulate the planning system in Serbia and management of the public policy system. In parallel with the development of this package of regulations, the RSPP has been working on establishing a strategic framework for the public policy management system and regulatory reform and, after months of stakeholder consultations and a public debate, it prepared the Strategy of Regulatory Reform and Improvement of the Public Policy Management System for the Period 2016-2020, as well as the Action Plan for its implementation in 2016-2017, both of which were adopted in January 2016. The main goal of the Strategy is to carry out a comprehensive reform of the public policy management system (planning, analysis, designing, passing, implementation monitoring, valuation and coordination of public policies) by 2020, as well as to continually implement regulatory reform mechanisms in order to improve the quality of regulations and instruments of public policy implementation, which in turn would improve the quality of those public policies. Furthermore, the RSPP has initiated the formation of a Project Group comprised of representatives of the Ministry of Finance, the Government's General Secretariat, the Republic Secretariat for Legislation, the Serbian European Integration Office and the RSPP, with the aim of developing instruments which would regulate the public policy management system and establish an integrated planning and budgeting system, which in turn would clarify the roles of the key institutions of the "core Government" in the planning system.

Electronic services based on the Central Registry of Compulsory Social Insurance and the Registry of Registry Records have been established for the registration of new-born babies and enrolment of children in preschool institutions (as well as for issuing of certificates that children are not enrolled in such institutions).

As regards the Second Objective: *Establishing a balanced, merit-based public service system and improving HR management*, of the 25 planned activities, 4 have been implemented, 5 have been partially implemented, while 16 activities have not been implemented. Of the 25 activities, 19 are activities carried forward from the previous period which were due for completion in 2015 (and of those 19, 3 have been implemented, 4 have been partially implemented, 12 have not been implemented).

Regarding result 2.1.1 - Coordinated labour-law status of employees in all areas of public administration, with the goal of strengthening of implementation of principles of de-politicisation and professionalization, i.e. establishment of a merit-based system, an analysis has been conducted of the positive regulations which govern the labour law status of employees in all parts of public administration in the Republic of Serbia, with recommendations for establishing a harmonised labour law status of employees in public administration. A Decision was passed and a Special Working Group was formed on 5 May 2016 to propose recruitment and staff retention measures for the state administration system. The Working Group comprises representatives of 10 institutions and has so far held one meeting.

The Law on Employees in Autonomous Provinces and Local Self-Government Units (Official Gazette of RS No. 21/16) was enacted in March 2016. This Law is the first legislative text to comprehensively regulate the employment system in Autonomous Provinces and local self-government units, with the aim of establishing the basic principles of the civil service system based on the standards accepted in modern comparable legal systems, thus providing the main assumption for full professionalization and depoliticization of staff in Autonomous Provinces and local self-government units. For the purpose of implementing this Law, a draft Regulation on the Criteria for Job Classification and the Criteria for Job Description for Civil Servants in Autonomous Provinces and Local Self-Government Units is currently being drafted (which will focus in particular on the requirement to know the languages and scripts of national minorities as a specific requirement for certain posts); another instrument currently being drafted for this purpose is the proposal of the Regulation on Internal and Public Job Announcements in Autonomous Provinces and Local Self-Government Units which will regulate in detail the procedure for internal and public job announcements, with specific requirements in terms of qualifications, knowledge and skills which will be evaluated in the recruitment process, the manner in which they will be verified and the criteria for appointment.

As regards result 2.3.1 – System fundamentals for the general training of employees in public administration bodies and organisations established, the process of preparation and formation of the Central Training Institution has seen the initiation of certain activities in order to lay the foundations for statutory regulation of the said institution: a Decision was passed and on 4 April 2016 a Special Working Group for drafting the Law on Formation of the Central Training Institution in Public Administration. With the support of this Working Group and the UK Government's project *Towards a Central Training Institution for Public Servants* through the Good Governance Fund, an analysis has been performed of human resource management in Serbian public administration, which produced the concept document *Establishing a Central Training Institution for Public Administration in the Republic of Serbia* and a blueprint for the National Training Academy for Public Servants, with an explanatory document, has been prepared as a blueprint for the draft law which would govern the formation of the central training institution and other issues relevant for its work. The future Law on the National Training Academy for Public Servants is necessary to be agreed and harmonised with all relevant institutions including the Office for European Integration considering the jurisdiction of the Office for the coordination and implementation of the trainings in the EU filed.

Activities are currently underway to develop a uniform regulatory framework for the salary system in public administration through the establishment of a coordinated salary system based on the principles of transparency, fairness and "equal pay for work of equal value." The Law on Salary System in the Public Sector (Official Gazette of RS No. 18/16) came into force on 9 March 2016 and will take effect as from 1 January 2017, or 1 January 2018 with respect to police officers and members of the Serbian Armed Forces. In accordance with this Law, special laws must be enacted by the end of 2016 to regulate in detail the salaries and other emoluments of employees in public services, state authorities, authorities of autonomous provinces and local self-government units and public agencies. In parallel with this, an extensive process of developing a Catalogue of Job Posts in the Public Sector is underway in order to catalogue and describe all jobs in the entire public sector. A third draft of the Catalogue of Job Posts has been prepared and is expected to be adopted in September 2016. Once the Catalogue of Job Posts and Titles in the Public Sector has been developed, it will be possible to progress to the next stage, in which all public sector jobs will be evaluated in order to determine their interrelations. On the basis of the said Draft Catalogue, the Regulation on the Codebook of Job Posts has been passed (Official Gazette of RS No. 12/16), setting out the codes of job posts which public fund beneficiaries will use to enter information on the job posts of employed, elected, appointed and designated persons in the Registry of Employees and Elected, Appointed and Hired Persons at Beneficiaries of Public Funds.

As regards the **Third Objective: Improvement of public finance and public procurement management**, of the **10** planned activities, **1** has been implemented, **5** have been partially implemented, **1** has not been implemented, while for **3** activities the timeframes have been extended by other strategic documents. Of the 10 activities, 6 are activities carried forward from the previous period which were due for completion in 2015 (and of those 6, 2 have been partially implemented, 1 has not been implemented, while for 3 activities the timeframes have been implemented, while for 3 activities the timeframes have been partially implemented.

The Public Finance Management Reform Programme 2016-2020 was adopted by the Serbian Government on 28 November 2015 and supplemented on 25 December 2015. The Programme encompasses six broad areas of action/pillars: 1. Sustainable Medium Term Macro-fiscal and Budgetary Framework; 2. Planning and Budgeting of Public Expenditures; 3. Efficient and Effective Budget Execution; 4. Effective Financial Control; 5. Accounting, Monitoring and Financial Reporting and 6. External Scrutiny of Public Finance.

Public finance management reform is acknowledged as one of the key pillars of the Public Administration Reform in the Republic of Serbia and is as such, embedded in the PAR Strategy and the Action Plan on Implementation of PAR Strategy 2015 – 2017. Key actions in areas of Budget Planning and Preparation, Financial Control and Public Procurement have been further articulated under the third objective of the PAR Action Plan, which was adopted by the Government of the Republic of Serbia in March 2015. The current Program complements the PAR Strategy by further detailing objectives and activities within the PFM pillars, whilst it represents a PAR Action Plan activity itself, at the same time. It also set the strategic framework for the Public Internal Financial Control Policy Paper, in line with the EU accession requirements addressed in negotiation related documents in connection to Chapter 32 on Financial Control.

Implementation of the Programme is monitored by the Working Group for Preparation and Monitoring of Implementation of the Public Finance Management Reform Programme and the Steering Committee chaired by the Minister of Finance. Among other things, this document was one of the preconditions for the approval of Sectoral Budget Support for the sector public administration reform under IPA 2015 funds for the period 2016-2018, in the amount of EUR 80 million.

Implementation of the activities envisaged by the Programme has begun and preparation of the first semiannual report on implementation of the activities under the Action Plan, which is incorporated in the Programme, is currently underway. The Programme is scheduled for a revision by the end of the year in order to improve its indicators and the financial framework for its Action Plan, as well as to facilitate monitoring of its implementation.

As regards the Fourth Objective: Strengthening legal certainty and improving business environment and the quality of providing public services, of the 24 planned activities, 5 have been implemented, 11 have been partially implemented, 5 activities have not been implemented, no information has been provided in respect of 1 activity, while for 2 activities the timeframes have been extended by other strategic documents. Of the 24 activities, 5 are activities carried forward from the previous period which were due for completion in 2015 (and of those 5, 1 has been implemented, 1 have been extended by other strategic documents).

Within the framework of this objective, the Law on General Administrative Procedure has been enacted (Official Gazette of RS No. 18/16); it came into force on 9 March 2016 and will take effect as from 1 June 2017, except for Articles 9, 103 and 207, which will take effect after 90 days of the day when the Law came into force, i.e. on 8 June 2016. The ultimate goal of the new Law on General Administrative Procedure is to bring about to a systemic shift in the work of the entire public administration towards a modern and efficient service for citizens and businesses, focused on their interests and needs. The Law expands the scope of the current Law on General Administrative Procedure to include administrative matters which, in addition to an administrative instrument, include also guarantee instruments, administrative agreements, administrative actions and provision of public services. It introduces the new principles of proportionality, legality and predictability, the principle of providing assistance to concerned parties and the principle of freedom of information and data protection. It introduces new rules on communication between authorities and concerned parties in the procedure (in particular rules on electronic communication). It introduces a new system of notification and service of writs. It amends and supplements the special cases of removal of administrative instruments. It creates legal assumptions for the passing of guarantee instruments. It provides for a "one-stop-shop" arrangement for service provision. It also sets out the principles for initiation of the procedures, imposition of injunctions etc. Moreover, the new Law in many cases provides for the passing of tax decisions instead of resolutions.

As a result of the provisions governing the exchange of data contained in official records (e.g. registries of births, marriages and deaths, registry of nationals, records of residential addresses, real estate cadastre, records of economic operators, records of employment or unemployment status etc.), which came into force on 8 June 2016, citizens are no longer required to obtain documents containing such information from the authorities; instead, the data will be retrieved directly through official communication between authorities. Although efforts are underway to develop future solutions for fully electronic data exchange, at the moment the duty to exchange data is not fully implemented through e-government and instead takes place through conventional channels (e.g. regular mail).

As regards monitoring and improving data exchange, in addition to the fact that local self-government units provide the MPALSG on a weekly basis with reports on certain aspects of such exchange, in April 2016 a Working Group was formed and tasked with formulating recommendations for the establishment and improvement of mechanisms for exchanging information contained in official records in accordance with the Law on General Administrative Procedure. The Working Group has so far held 10 meetings and has additionally promoted its work through conferences, events or visits to LSGUs in order to introduce them to the new provisions of the Law. To ensure active participation of citizens in the scrutiny of implementation of public policies and active communication between citizens and institutions, a website titled "Good Governance" has been launched at <u>www.dobrauprava.rs</u> in order to provide citizens with information on the progress of the public administration reform process and the mandatory exchange of data contained in official records. A brief cartoon has also been produced in order to inform the public in an interesting, illustrative and comprehensible way of the ongoing changes in the public administration. This cartoon has been posted on

the MPALSG's YouTube account since 21 July (<u>https://www.youtube.com/channel/UC1bE6tBH-rppor6T9IIBuXw</u>). The website "Good Governance" is designed as an interactive portal where citizens can find information on their rights in administrative procedures in terms of exchange of data contained in official records, learn more about the system of work of public administration institutions and to become actively involved in the scrutiny of public administration, and thus also of its overall reform, by filling out a questionnaire or by sending mail to the MPALSG.

As regards monitoring of compliance with the obligations under the Law on Inspection, the results of conducted inspections of unregistered entities are presented in the data obtained from the Business Registers Agency. According to the data of the Business Registers Agency, the number of newly-registered sole traders in the first six months (January-June 2016) was 18,299. The total number of newly-registered sole traders in the period since the effective date of the Law (August 2015-June 2016) was 33,932, which was a year-on-year increase by 22.9% compared to August 2014-June 2015, when this figure was 27,614. In the past two months (May and June 2016), i.e. after the Law on Inspection became fully effective, the total number of newly-registered sole traders was 8,157, which was a year-on-year increase by 71.3% from 4,761. Moreover, the number of sole traders expunged from registers was reduced by 26.7% during the same period.

Based on the monthly inspection reports for the period January-June 2016, in a total of 115,805 conducted inspections it was found that 1,836 entities were not registered. The inspection practice has also shown that persons, especially unregistered entities, tend to abuse the rights associated with private residence and use is as a *de facto* office space for illegally conducting business activities, including those with a critical level of risk. For these reasons, the Law on Inspection provides for a procedure of accessing private residence in the inspection procedure. According to the information presented in the inspection reports for these months, inspectors accessed private residence with a court warrant in 30 cases, while in 316 cases they did so at the request or with the consent of the occupant; the inspections resulted in 1146 reports of criminal offences and 242 infringement orders. As regards the results achieved by republic-level inspectorates in controlling unregistered entities, based on the monthly inspection reports submitted in the period after the Law took effect, from August 2015 to June 2016, the inspectorates found 5,151 unregistered entities in about 202,000 inspections.

With regard to coordination of inspection and cooperation between inspectorates, the Coordination Committee currently incorporates 7 working groups and two expert teams:

- a) Working Groups on: combating illicit trade; building safety; food; protection of natural resources; public health; catering and hospitality; and internal supervision.
- b) Expert Teams on: combating informal employment; and transport of passengers and goods in road, inland waterway and railway transport.

With regard to training, professional advancement and verification of knowledge of inspectors, between January and the end of April 2016 there were six training events attended by 225 inspectors. The Bylaw setting the General Training Programme for Civil Servants in State Administration Bodies and Government's Services in 2016 envisages a Programme of General Continual Training of Civil Servants in the field of Inspection, which provides for a training programme for professional qualifying examinations for inspectors (which includes 5 modules in accordance with the Bylaw on the Programme and Manner of Conducting Examinations for Inspectors), as well as a continual training programme for inspectors titled "Towards More Efficient Inspections". In accordance with these Programmes, the HRMS held two "Towards More Efficient Inspections" training events for 47 inspectors. Furthermore, the SCTM, with the support of the USAID Business Enabling project and OSCE, conducted a project of e-trainings for local inspectors, which were attended by more than 1,100 participants. The first advanced "train the trainers" programme for inspectors was held in the Mount Fruska Gora (this training event was attended by 20 candidates).

As regards the Fifth Objective: Increasing citizen participation and transparency, improving ethical standards and accountability while performing public administration duties, of the 22 planned activities, 5 have been implemented, 3 have been partially implemented, 4 activities have not been implemented, no information has been provided for 3 activities, while for 7 activities the timeframes have been extended by other strategic documents. Of the 22 activities, 11 are activities carried forward from the previous period which were due for completion in 2015 (and of those 11, 1 has been partially implemented, 2 activities have not been implemented, no information has been provided for 3 activities the timeframes have been partially implemented.

With regard to the result which pertains to improved effectiveness of the whistleblower protection system, the Law on Whistleblower Protection was enacted on 26 November 2014, but its application was delayed. The Law took effect on 5 June 2015, which was marked by a campaign titled "Whistleblowers are now stronger." With the support of the USAID Judiciary Reform and Government Accountability Project (JRGA), the Ministry of Justice conducted a media and awareness raising campaign. The campaign lasted for a month and resulted in 120 press reports on the Law and more than 300 promotional reports on Serbian TV channels, including RTS, B92 and RTV1. A promotional website (www.uzbunjivaci.rs) was also developed within the project. Promotional material was distributed in public transportation buses in three Serbian cities – Belgrade, Novi Sad and Nis.

Since the beginning of implementation of the Law, activities have been underway to build the capacities for its implementation. In the period observed, computer equipment has been purchased for judiciary authorities (servers and server equipment, network equipment, workstations and scanners) and their data storage centres have been developed. The aim of these procuremen6ts was to strengthen the capacities of judiciary authorities (including those in charge of conducting criminal proceedings) and to ensure accessibility of information systems used in the judiciary sector, thus also indirectly contributing to more effective application of the Law on Whistleblower Protection.

Under the Fifth Objective, the High Civil Service Council produced a Report on the Code of Conduct for Civil Servants in 2015, with findings which can be considered an analysis of the provisions of the Code and its application. Furthermore, under the Law on Employees in Autonomous Provinces and Local Self-Government Units, which came into force on 12 March 2016, but will take effect on 1 December 2016, employers are required to pass a code of conduct for employees and appointees within one year of the effective date of the Law.

The activities under this objective which pertain to improvement of the legislative framework for the authorities in charge of external scrutiny of public administration have been delayed due to the extension of the relevant timeframes in accordance with the final version of the Action Plan for Chapter 23; however, working groups tasked with amending the Law on the Protector of Citizens and the Law on Free Access to Information have been formed and the drafting of these Laws is currently underway.

Challenges and priorities:	
	<ul> <li>Strengthening two-way communication channels between citizens and public administration, such as opinion surveys on public services, and taking the results of surveys into account in decision-making</li> <li>Defining the scope of reform – it is necessary to define public sector and public administration and to clearly define the competences of all who are involved in the</li> </ul>
	process
	A better public policy planning process
	<ul> <li>Better coordination and avoiding overlaps between certain jobs and functions to ensure more efficient work</li> </ul>
	• Insufficient reliance of the administration on its own capacities and the need to strengthen capacities
	• Emphasising the segment of the reform which pertains to human resources management
	• In the monitoring and reporting system, reports should be used as an early warning mechanism to ensure timely response in order to achieve plans
	• The need to redefine the Action Plan in order to adjust indicators or to redefine indicators, activities and realistic timeframes for the reform processes

The key challenges identified in the implementation of the activities (reasons for deviations from the plan) are at the same time also the priorities for the next period and they are the same as in the previous reports. The fact that these challenges have once again been identified means that monitoring of the implementation of the AP PAR has not yet gained traction as **an early warning system**, not only in the sense of reporting on completed activities, but also as a means of ensuring timely action to ensure that the targets are met.

At the level of individual activities, it is rather telling that no report has been submitted for the activity Strengthening of two-way communication channels between citizens and public administration: feedback and reactions of the citizens through web sites and other means; introduction of regular research of citizens' attitude on public services; introduction of obligation of taking into consideration of research results when adopting strategic and operational SAB plans. Although there have been individual efforts to bring the administration closer to citizens and to obtain feedback from citizens on the level of their satisfaction with the services provided (such as the website www.dobrauprava.rs), there is no systemic solution in place that would not only enable citizens to obtain fast information or legal advice or file a complaint in respect of any service, but would impose a duty on the public administration to use the feedback in the cycle of ongoing improvement of its services.

One of the key challenges of the entire public administration reform process is to define **the reform scope** (definition of public sector and public administration). The PAR Strategy has introduced the term "public administration", but it has not clearly defined its boundaries and concept. The processes that took place simultaneously led to ambiguities and inconsistencies (the development of the indicator Passport showed that indicators set for certain results (particularly in case of international indicators) perform the reform measurement at state administration level, while the results are expected to generate reforms implemented

at public administration level; also, certain indicators are not properly defined and do not reflect the results achieved or are impossible to quantify).

The reporting process has also shown that even **during the planning process** certain deadlines were set **too ambitiously** and there were many parallel activities that had to be prioritised in practice, which in turn resulted in delayed implementation of results and activities. Taking into consideration the arrangement with the IMF and the fiscal consolidation process, priority activities in 2015 and in the first half of 2016 were focused on staff optimisation and the public administration remuneration system, which meant that the development aspect of human resources management was not a priority (regulating HRM and establishing a balanced, merit-based public service system: employment, performance-based promotion, professional development connected with all segments of the HRM cycle and in particular with performance-based promotion and the payroll system, career guidance, retention policy, dismissal procedures, etc.).

A not-so-good aspect of the long-term employment restrictions along with the new rightsizing process and increased workload and new competencies in the EU integration process is that **the administration frequently resorts to outsourcing** (contracting external individuals or companies to provide certain services), **and to projects avoiding to rely on its own capacities**, risking a lack of a learning process and keeping the know-how in the administration.

It is evident from the practice so far and the monitoring of the AP PAR that there is a large number of parallel records, reports, documents and functions overlapping in the Republic of Serbia, which need to be resolved with better co-ordination and consolidation, document merging, interconnecting/interoperability of the existing databases. One of the examples was the development of a database of the Special Professional Training Programmes at the level of state authorities within the MPALSG in accordance with the Regulation on Professional Training of Civil Servants adopted in March 2015, alongside with the existing Central HR Data base and the Data base of General Professional Training Programmes in the Human Resource Management Service.

Another frequently cited reason for deviating from the plan is the **duration and scope of consultations**: inter-sector consultations, consultations with the European Commission, the consultation process with the interested parties in Serbia: business associations, the non-governmental sector, etc. In this regard, the issue is not only with the formally prescribed procedures for public debates; indeed, it is often the case that a document goes through several rounds of informal consultations with all stakeholders, which requires additional time and resources for process coordination and for processing the comments. Better process planning, better time-planning and earlier starting the consultations, strengthening the capacities of the state authorities by conducting training sessions, coherent internal procedures, utilisation of best practices are all possible solutions to these problems.

As regards the structures for coordinating, monitoring, reporting and evaluating the implementation process of the public administration reform foreseen in the Public Administration Reform Strategy, all four coordination levels were established and fully functioning in the previous period, two of which are political: the Public Administration Reform Council and the Collegium of State Secretaries, and the other two are professional: the Inter-ministerial Project Group and the Group for Improvement of Public Administration Reform at the Ministry of Public Administration and Local Self-Government.

The Council was established by the Decision establishing the Public Administration Reform Council (Official Gazette of the RS, No. 79/2014, 86/2014, 120/2014 and 22/2015) on 15 August 2014 and it has held five sessions so far, on which achieved results and the future reform trends were discussed (21/08/2014, 30/10/2014, 12/02/2015, 14/05/2015, 17/12/2015). The Council is a working body of the Government and has 17 members from among the Government's officials. In its first session, the Council adopted the Rules of Procedure and the Decision establishing the Collegium of State Secretaries, as a working group of the PAR Council; a Decision on appointing the Secretary of the PAR Council, who is at the same time an Assistant minister for state administration and legal affairs and payroll at the MPALSG, as well as a Decision to set up the Working Group for the Coordination and Monitoring of the Implementation of Long-term Fiscal Consolidation Measures and an Opinion on the Baselines for the First Stage of the PA Optimisation -Rightsizing in 2015 were all adopted in the second session; in the third session, Information on the Optimisation Support Project, funded by the EU and implemented by the WB in cooperation with the MPALSG, was adopted and a Proposal for the Necessity of Enacting a Law on Rightsizing, which will regulate the reduction of the PA employees in the next three years, was submitted to the Parliament; in the Council's fourth session a Draft Law on Determining the Maximum Number of Employees in the Public Sector was discussed for the purpose of resolving previous issues before submitting the Draft for opinion from the competent state administration bodies. Finally, in the fifth session, which was held on 17 December 2015. th4e Semi-Annual Report on Implementing the Activities Envisaged in the AP PAR in the first half of 2015 was adopted and the session also included a discussion of the World Bank loan Programme for Results -Modernisation and Optimisation of Public Administration and a presentation of the Information on Conducting Functional Analyses under the Optimisation Support Project.

Apart from the Collegium of State Secretaries, it is envisaged under the Strategy for e-Administration and AP, adopted in December 2015, that the Council should have another Working Group for e-administration; the process of passing a decision and a decree on its formation is currently underway.

The Collegium of State Secretaries was set up in accordance with the Decree establishing the Collegium of State Secretaries as the Council's Working Group, No. 23 119-10554/2014 adopted on 28 August 2014 by the Public Administration Reform Council. The Collegium has held four sessions so far: on 7 October 2014, on 13 January 2015, on 22 May 2015 and on 16 December 2015. The activities pertaining to the implementation of the PAR Strategy and AP development, as well as the development of a regulatory framework for regulating the payroll system in the public administration were discussed in the first session; the main topics of the second session were public administration rightsizing and cataloguing of the work posts in the public sector; the Information on the Optimisation Support Project funded by the EU and implemented by the WB in co-operation with the MPALSG was presented in the third session. In the fourth session, held on 16 December 2015, the Semi-Annual Report on Implementing the Activities Envisaged in the AP PAR in the first half of 2015 was adopted and the session also included a discussion of the World Bank loan Programme for Results – Modernisation and Optimisation of Public Administration and a presentation of the

Information on Conducting Functional Analyses under the Optimisation Support Project.

The Inter-ministerial Project Group was set up under Decision No. 119-01-00242/2014-04, adopted on 23 February 2015 by the Minister for State Administration and Local Self-Government. Its members are the general secretaries in all ministries and representatives of a similar rank of the specific organisations and services of the Government, as well as representatives of the Civil Society Organisations, the Sector of Civil Society Organisations (SCSO) in charge of the public administration reform. Furthermore, the Standing Conference of Towns and Municipalities (SCTM) is equally included in the IPG as a connection with the local government. The IPG consists of 34 members and 33 deputy members, of whom 12 are the representatives of the non-governmental sector. IPG's Secretary is the Head of the Unit for the Public Administration Reform and Professional Training in order to ensure the connection between the two levels of professional coordination and reporting. The IPG held four meetings in 2015. The first one was held on 29 June 2015, where the Information on the Implementation of the AP PAR (regarding the rightsizing and salaries) as well as the reporting and monitoring procedure related to AP PAR were discussed. At the second meeting, which was held on 7 October 2015, the IPG's Rules of Procedure and AP PAR Semi-Annual Report on Implementation of Activities in the first half of 2015 were adopted, and explanations of the solutions foreseen under the newly adopted Law on Determining the Maximum Number of Employees in the Public Sector were discussed. The Information on the WB loan - Programme for Results - modernisation and optimisation of the public administration as well as the Information on Implementing Functional Analyses under the Optimisation Support Project were presented in the third meeting. The fourth meeting adopted the 2015Annual Report on Implementation of AP PAR and included a presentation of the Report on Activities in the Rightsizing Process in 2015 and a discussion of the identified issues in the payment of severance pay and compensation in the rightsizing process, i.e. a discussion of application of those provisions of the Law on the Manner of Determining the Maximum Number of Employees in the Public Sector which pertain to the procedure for exercising the employees' entitlement to compensation or severance pay from the national budget.

The Public Administration Reform Management Group, as a level of professional coordination for performing operational activities and coordination at the operational level of the public administration, was set up within the Ministry of Public Administration and Local Self-Government and its capacities are to be strengthened in the upcoming period. Apart from the coordination, review and adoption of the AP PAR and AP OGP (Open Government Partnership) and development of Indicator Passports for 86 indicators defined under the AP PAR, the Group took part in developing sector-level budget support for public administration and public finance reforms and has continually provided technical support to the PAR Council, the Collegium of State Secretaries and the IPG. The group organises, coordinates and compiles reports for implementation of the AP PAR (including the development of Instructions and reporting tools), as well as reports for the AP OGP (Open Government Partnership).

Although this four-tier system has been used for discussions and decision-making on urgent priorities in the public administration reform, there is a need for more training, capacity building and awareness raising in the coming period to ensure that reports are reviewed in the context of an early warning system, rather than just in the context of completed activities, with the aim of enabling a timely response to ensure compliance with the specified plans.

## ANNEX 1: IMPLEMENTATION OF ACTIVITIES IN THE FIRST HALF OF 2016

	Specific objective 1: Improvement of organisational and functional public administration subsystems										
·	Measure 1.1: Organisational and functional public administration subsystems Measure 1.1: Organisational and functional restructuring of public administration by implementation of factually based measures for rightsizing of public administration in terms of number and suitability of institutions, number of employees, work processes and organisational structures until 2017, with the creation of strong analytical basis for these processes										
Activity implem entatio n status	Institution responsible for implementati on	Result	Activity	Time limit for impleme ntation	Progress made, achievements made through activity	IF ACTIVITY HAS NOT BE Reasons for deviation from the plan and measures taken to address issues	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	EXPECTED TIME LIMIT Expected time of completion of the activity			
	MPALSG – department competent for public administration reform <u>Partners:</u> Line ministries World Bank	1.1.1. Improved organisational forms, their mutual relations and rationalized number of organisations and employees in the public administration	3. Provision of support for SAB in preparation and implementation of rationalization plans under the IMF programme, with the aim of minimizing the negative impact on PA capacity	Q2 2015	On 2 December 2015, the Government passed the Decision on the Maximum Number of Employees in the System of State Authorities, the System of Public Services, the System of the Autonomous Province of Vojvodina and the Systems of Local Self- Governments for 2015. During the reporting period, implementation and monitoring of compliance with the said Decision by public authorities has continued. As part of monitoring of compliance with this Decision, the MPALSG oversaw the harmonisation of the job classification instruments of Ministries and the subordinated bodies in their portfolios. The		After the new Government takes office, the Ministry will prepare new rationalisation measures in accordance with the Government's policy and the FA recommendations, prepare new rationalisation measures and participate in the drafting of a new Decision setting the maximum number of employees and monitor its implementation.				

		4. Preparation of the plan of improvement of the public administration general organisation system, including defining of typology of bodies and organisation of public administration, main concepts (including the concept of public administration) and criteria for establishing and selection of organisational form       Q3 2015	rationalisation cut the number of employees across the entire public sector by 16,130. This reduction includes cuts due to rationalisation, retirement and cuts on other grounds, as well as new employment. It should be noted that the anticipated employment reduction in indefinite employment based on the arrangement agreed with the IMF was 14,512 employees. 5 A programme solution has been developed to support reporting on the number and structure of employees in state administration, which incorporates a database with functions, groups of institutions and comparative overviews of the numbers and structure of employees. The first stage of horizontal FA has covered 94 institutions of central government. A diagnostic report with key recommendations has been produced. The FA has identified all organisational forms, which will be categorised into six types of institutions. The following has been identified: functions broken down by all types of organisational forms, job	Development of a draft AP for implementing the recommendations. Harmonising the AP between the MPALSG team and the WB team. After the new Government takes office, the MPALSG will prepare for review an AP for 2017, with projections for 2018. Conduct a consultative process in the form of a workshop which would involve the task forces of Ministries, the Interministerial Project Group and the Collegium of State Secretaries. Prepare for adoption the AP for 2017, with projections for 2018.
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			classification, number of	
			employees, staffing levels	
			of the scheduled posts and	
			the share of employees by	
			functions and by	
			management levels.	
			The report has been	
			reviewed in a workshop	
			held for the task forces and	
			comments from the task	
			forces of Ministries have	
			been integrated and	
			presented to the World	
			Bank. The objections have	
			been taken into	
			consideration and	
			feedback has been	
			provided on the accepted	
			comments.	
			A methodology for stage II	
			of the horizontal functional	
			analysis has been	
			developed and adopted.	
			Component 1 (task 1	
			methodology) included an	
			analysis of the regulatory	
			framework and of good and	
			bad practices of	
			organisational rules, an	
			internal comparison, an	
			analysis of comparable	
			international practices,	
			especially practices in	
			comparable EU Member	
			States and a presentation	
			of key findings and	
			recommendations for	
			systemic improvements	
			in the typology of	
			authorities. Drafting of an	
			action plan on	
			implementation of the	

I I			recommendations is		1	]
	5 Droporation	00.0046	currently underway.	The new Government has	After the new Government takes office,	
	5. Preparation	Q2 2016	The horizontal FA has			
	and		produced a cost-benefit	not taken office.	activities will be undertaken in	
	adoption/amend		analysis tool which will		connection with the passing of a new	
	ment of		support the decision-		Decision which would impose a new	
	regulations		making process. Inputs for		cap on employment in public	
	necessary for		optimistic and pessimistic		administration.	
	implementation		transformation scenarios			
	of the plans		have been defined on the			
	under act. 2 and		basis of the horizontal FA.			
	act. 4		This tool will be used in the			
			preparation of the			
			negotiation process for			
			passing the Decision			
			determining the Maximum			
			Number of Employees in			
			2016.			
			The last of the Marson			
			- The Law on the Manner			
			of Determining the			
			Maximum Number of			
			Public Sector Employees			
			has been enacted			
			- The Decision on the			
			Maximum Number of			
			Employees in the System			
			of State Authorities, the			
			System of Public Services,			
			the System of the			
			Autonomous Province of			
			Vojvodina and the Systems			
			of Local Self-Governments			
			has been passed			
			- The Regulation on			
			Classification of Posts and			
			Criteria for Job			
			Descriptions for Civil			
			Servants has been			
			amended			
			- Amendments have been			
			made to job organisational			
			and classification bylaws or			
	L		and oldoomouton bylaws of		1	

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				internal organisation			
				instruments (based on the			
				data provided by the			
				organisational forms			
				covered by the Decision on			
				the Maximum Number of			
				Employees in 2015 in the			
				reports provided for the			
				purposes of rationalisation			
				monitoring in 2016 (which			
				were due by 18 May 2016),			
				relevant instruments in			
				accordance with the			
				Decision were passed by:			
				794 organisational forms			
				(including 7 special			
				organisations and			
				Ministries with			
				organisational forms			
				within their respective			
				spheres of competence			
				(other than education)),			
				as well as			
				1,607 organisational			
				forms in the field of			
				education (based on the			
				data they provided).			
				These figures do not			
				include the local level			
				(LSGU and APV).			
				- Instructions on application			
				of the Law on the Manner			
				of Determining the			
				Maximum Number of			
				Employees			
MPALSG -	1.1.2	4.	Q2 2016		To opoblo implementation	Preparation of an Action Plan on	
	1.1.2 Conditions		QZ 2010	FAs conducted, including: 1. Horizontal functional	To enable implementation		
department	ensured for in-	Implementation of FA in selected			of the recommendations, it	implementation of recommendations	
competent for				analysis of 94 institutions	is necessary to sign a Grant	for components 1) and 2)	
public administration	depth	PA subsystems		at the central government level	Agreement for the	Consultative process with key stakeholders in order to finalise the	
	rightsizing of			level	formation of a Change		
reform	selected				Management Support	AP.	
	organisational				Team		

<u>Partners:</u>	subsystems of			2. Vertical FA of the		Adoption of the AP on Implementation	
Line ministries	public			portfolio of the Ministry of		of Recommendations for 2017 with	
World Bank	administration			Finance		projections for 2018	
CSO	(implementatio			3. Preliminary FA of			
	n of functional			services in the fields of			
	analysis - FA)			health, education and			
				social security			
				4. Methodology for vertical			
				FA of the Ministry of			
				Agriculture and			
				Environment Protection			
				developed and			
				harmonised.			
				Finalisation of a Report			
				with recommendations for			
				1) and 2) is currently			
				underway. The second			
				stage of FA is curr4ently			
				underway for component			
				3). Component 4 is			
				postponed until the new			
				Government takes office			
MPALSG -	1.1.3	1.	Q4 2017	Deep FA of the MPALSG	The FAs have been	Formation of the Change Management	
department	Completed in-	Implementation	(cont.	has been completed	conducted and finalisation	Support Team.	
competent for	depth	of plans under	from Q4	(Norwegian project); a new	of recommendations and	A consultative process for the AP for	
public	rightsizing of	1.1.2.5	2015)	organisational structure	action plans for their	components 1 and 2.	
administration	selected	(Preparation of a	2015)	has been established – the	implementation is currently	components r and z.	
reform	organisational	report with		Bylaw on Internal	underway	Adoption of the AP for components 1	
reionn		recommendation				and 2.	
	subsystems of PA			Organisation and Job	The timeframe for preparing	and 2.	
Deutereur	PA	s and plans for		Classification at the	Aps for implementation of	Descent with an environment of the set	
<u>Partners:</u>		implementation		MPALSG has been	the recommendations from	Report with recommendations for	
Competent		of FA in selected		adopted, employees have	the conducted FAs for	component 3).	
ministries		subsystems),		been deployed and a new	components 1 (HFA) and 2		
World Bank		including the		organisational structure	(the Ministry of Finance) is	Conducting a vertical FA at the	
		preparation and		has been put in place.	Q3 2016	Ministry of Agriculture and	
		adoption/amend		An FA of the portfolio of the		Environment Protection.	
		ments of		Ministry of Economy has	Note: adoption of the AP for		
		relevant		been completed and	implementation of		
		regulations		recommendations have	recommendations in 2017		
				been implemented through	with projections for 2018 is		
				a new organisation of the	an indicator for SBS EU		
				Ministry of Economy and			

		the agencies in the	and for results of the Public	
		portfolio of the Ministry of	Administration	
		Economy.	Modernisation and	
		The rationalisation process is governed by laws,	Optimisation Project	
		bylaws, regulations,	(funded by a World Bank	
		decisions and amendments	loan)	
		to internal organisation		
		bylaws. The purpose of all		
		activities undertaken at this		
		stage was to implement the		
		first stage, namely the		
		stage of rationalisation for		
		the purpose of fiscal		
		consolidation		
		- The Law on the Manner		
		of Determining the		
		Maximum Number of		
		Public Sector Employees		
		has been enacted		
		- The Decision on the		
		Maximum Number of		
		Employees in the System		
		of State Authorities, the		
		System of Public Services,		
		the System of the Autonomous Province of		
		Vojvodina and the Systems		
		of Local Self-Governments		
		has been passed		
		- The Regulation on		
		Classification of Posts and		
		Criteria for Job		
		Descriptions for Civil		
		Servants has been		
		amended		
		- Amendments have been		
		made to job organisational		
		and classification bylaws or		
		internal organisation		
		instruments (based on the data provided by the		
1		l uata provided by the		<u> </u>

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			organisational forms
			covered by the Decision on
			the Maximum Number of
			Employees in 2015 in the
			reports provided for the
			purposes of rationalisation
			monitoring in 2016 (which
			were due by 18 May 2016),
			relevant instruments in
			accordance with the
			Decision were passed by:
			794 organisational forms
			(including 7 special
			organisations and
			Ministries with
			organisational forms
			within their respective
			spheres of competence
			(other than education)),
			as well as
			1,607 organisational
			forms in the field of
			education (based on the
			data they provided).
			These figures do not
			include the local level
			(LSGU and APV).
			- Instructions on application
			of the Law on the Manner
			of Determining the
			Maximum Number of
			Employees
	2. Monitoring the	Q4 2017	The activities planned for
	implementation	(cont.	the past period have been
	of	from Q2	completed.
	recommendation	2016)	A monitoring and reporting
	s and adoption		system for the
	of CPAR report		rationalisation process has
	relating to the		been established
	FR		An internal team tasked
	implementation		with monitoring the

1	
	rationalisation process has
	been formed
	Reporting rules
	(Instructions) have been
	developed
	A mechanism for
	information gathering and
	reporting has been
	established
	3 reporting cycles have
	been completed – the first
	was completed in January
	2016, the second in
	February 2016 and the
	third in April 2016
	(these reporting and
	progress monitoring
	periods were set to match
	the IMF missions).
	An internal support team
	for FA implementation has
	been formed.
	Operational teams (task
	forces) have been formed
	in all Ministries for the
	purpose of implementing
	the recommendations from
	FA.
	Workshops have been held
	as part of the consultative
	process for the first stage
	of the HFA
	The methodology for stage
	II of the HFA has been
	adopted
	A Steering Committee
	tasked with monitoring the
	implementation of FAs at
	the level of EAD and WB
	as stakeholders has been
	formed and has held its
	first meeting in May 2016.

MPALSO departm compete public administ reform Partners Office fo Coopera with the Office fo Coopera with civil Society World B CSO	ent of professional and general public ensured for the process of rightsizing of public administration r tion Media r tion	1. Review of the best international practices in the field of communication and management of changes in the PA rightsizing process	Q2 2015	A Joint Working Group of EU, WB and MPALSG has been formed and made operational (so far it has held 2 meetings, which are held on a monthly basis) to monitor the implementation and course of the FAs. The PARC will adopt the final Aps for HFA and FA for the Ministry of Finance in Q4 2016. The FAs that have been conducted have continually provided a comparative international review by specific functions or solutions in fields that are relevant for the PA optimisation process, which is incorporated in the published FAs. (Proof: World Bank's FA Reports) Furthermore, the MPALSG cooperated with the Centre for Applied European Studies and, with the support of the Open Society Fund, implemented the project A State Tailored to its Citizens – What Kind of a State do we want in the Future? from February to June 2016. There were 6 planned expert meetings. Finalisation of a vision document, with findings and		
				document, with findings and recommendations, is currently underway.		

		Website:				
		http://www.mduls.gov.rs/zaj				
		edno-u-promene.php				
	00.0045					
2. Development	Q3 2015	The Change Management				
of a strategic		Support Team will include				
approach to		a communication expert				
communication		and will prepare and				
and		implement a				
management of		communication strategy for				
changes in the		the public administration				
PA rightsizing		restructuring and reform				
process		process				
		A procedure for acquiring				
		consultancy services for a				
		communication expert has				
		been conducted in				
		accordance with World				
		Bank rules.				
		The process of contracting				
		these services will be				
		finalised after the signing of				
		the Grant Agreement for				
		the Formation of the				
		Change Management				
		Support Team				
		The MPALSG cooperated				
		with the Centre for Amplied				
		with the Centre for Applied				
		European Studies and, with				
		the support of the Open				
		Society Fund, implemented				
		the project A State Tailored				
		to its Citizens – What Kind				
		of a State do we want in the				
		Future? from February to				
		June 2016. There were 6				
		planned expert meetings				
		with the most relevant				
		experts in the fields of: local				
		self-government, state				
		administration, health care,				
		education, judiciary and				
I	1					
financial discipline. Finalisation of a vision document, with findings and recommendations from the expert meetings, is currently underway. The aim was to establish dialogue between key stateholders and to facilitate reaching a consensus on 'change d'vien by dizens' needs', while ensuing that the existing human. structural and financial resources are used cost-ficiently and sustainably. The results of this project are an important part of the reform process and visioning of public administration and provide a baseline for the establishment of acontural process of a acide involvement involvement independent exclusion fithe structural administration of public distructural process of public interest. Website: http://www.midia.gov.straj establishment of acontural process (and stateholders in addressing key assues of public interest. Website: http://www.midia.gov.straj estimu-u-promete_piblic administration of the polici interest. Furthermore, an independent evaluation of the optimisation process (the MPALSC heid a public procurament process (the MPALSC heid a public procurament procesus and evaluation of the evaluation of the brownerstering tasked with conducting an evaluation of the			1	<b>.</b>		· · · · · · · · · · · · · · · · · · ·
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key issues of public interest.       Website: http://www.mduls.gov.rs/zaj edno-u-promene.php         Furthermore,       an independent evaluation of the optimisation process (the MPALSG held a public procurement procedure and selected the Centre for Investment and Finance – CIF as the contractor, tasked with conducting an evaluation of the				stakeholders in addressing		
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evaluation of the						
rationalisation process and				rationalisation process and		

MPALSG - department competent for European integration and projects <u>Partners:</u> RSPP MF HRMS	1.1.5 Performance management framework in PA established, which connects all existing performance management elements and ensures their upgrade	1. Preparation of the study on performance management in PA and baselines for integration of all performance management elements into a single, coherent system, including recommendation s for amendments of the legal framework	Q2 2016	raising public awareness of this process). In the period February-August 2016, CIF was tasked with monitoring, analysing and notifying the stakeholders and the general public on the implementation of the rationalisation process. The results of this work are only partially available at: http://www.pracenjereformi. info/. In July and August 2016 it had a working breakfast with journalists and held a press conference.	A precondition for full implementation of this activity is implementation of activity 1.1.6.	Funds have been secured through bilateral cooperation between the Republic of Serbia and the Federal Republic of Germany for the following activities: 1. Establishment of organisational systems for performance management and benchmarking with previously identified segments of public administration reform • Development of competence profiles for strategically important posts in the public sector. • Development of guidelines, job classification guidelines, work plans etc. • Capacity building for selected functions of institutions outside of state administration bodies.	Implementation of the project should begin in the second half of 2016
MPALSG-EAD <u>Partners:</u> MPALSG (act. 3 and 4)	1.1.6 Electronic registers of public administration bodies and organisations	1. Preparation of the feasibility study for development of registers and its adoption by the	Q1 2015		A Study has been prepared. The Feasibility Study analysed the existing HRM systems used by the SA for the purpose of developing sound technical		

adn s w	/ithin it	and employees in the public administration	PA Reform Council		documentation for the project.		
		system established	2. Development of technical specifications and tender dossier for procurement of software solution for registers	Q1 2016	Since only a portion of the required funding has been obtained, the project has been implemented in phases in accordance with the instructions of MFin and a technical specification has been produced only for the registry of public administration bodies and organisations. The working name of the registry suggested by Mfin is the Registry of Public Powers.	The second stage is scheduled for 2017 and will involve a registry of employees.	Q4 2017
			3. Preparation and adoption of bills which will govern the establishment of registries	Q1 2016			
			4. Preparation and adoption of secondary legislation for implementation of laws (detailed regulation of the manner of record keeping etc.)	Q2 2016			

	objective 1: nent of organisatio	nal and functional p	ublic administration	subsystems				
N	leasure 1.2:	Improvemen 2017	stration tasks by improvemen	t of analytical and strategic framework	by the end of			
Activity mplem	Institution responsible			Time	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	IED TIME LIMIT
entatio n status	for implementati on	Result	Activity	limit for impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
	MPALSG – department competent for local self- government <u>Partners:</u> SAB SCTM CSO	1.2.1. Decentralisatio n policy framework in the republic of Serbia established	4. Adoption of baselines for preparation of the decentralisation strategy by the Public Administration Reform Council	Q4 2015		Local and parliamentary elections In 2015, the following activities under the Action Plan on Implementation of the National Public Reform Strategy for the period 2015-2017, necessary for preparation of baselines for the Decentralisation Strategy, were implemented: an analysis of the situation in the field of local self-government in Serbia, a study of decentralization models to ensure functional distribution of powers between certain government levels in the Republic of Serbia, a cost- benefit analysis of decentralization models to ensure functional distribution of powers between certain government levels, list of jobs in thirty-two fields at all government levels.	The Government should take office Formation of a working group on preparation of the Strategy which would consist of various institutions interested in its content which have expert capacities to support its preparation (line ministries, the Legislation Secretariat, the Public Policy Secretariat, the Statistical Office, the Government of the Autonomous Province of Vojvodina, the National Assembly, SCTM, academic and scientific institutions etc.)	Q4 2016

			All these analyses were prepared as final versions and will be submitted to members of the Public Administration Reform Council for the review. MPALSG has prepared a plan for preparation of the Decentralization Strategy which will be presented to the PAR Council.	
5. List of jobs completed at all government levels in fields not listed at the first stage	Q4 2015	The activity was implemented within the specified time limit, by 30 December 2015. MPALSG will continue to work on the analysis of lists of jobs through two project activities within the approved project "Support to Implementation of Action Plan of Public Administration Reform Strategy – Local self- government Reform for the period 2016-2019" financed from donation of the Swiss Confederation trough the Swiss Agency for Development and Cooperation (SDC). The first project activity planned for 2016 includes analysis of listed jobs in the following fields: health care, social policy, economy, agriculture, regional development, urban planning, spatial planning, youth, sport, culture and information,		

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		veterinary medicine, plants,		
		education and environment		
		protection, energy, mining,		
		personal status, property		
		relations, general		
		administration, construction		
		and infrastructure, science		
		and technological		
		development, employment		
		relations, employment,		
		veteran affairs, transport,		
		finance, trade, tourism and		
		telecommunications at all		
		government levels. A		
		single list of jobs will be		
		available through		
		information systems of		
		local self-governments, the		
		preparation of which is		
		underway, as part of the		
		first component of the said		
		project.		
		The second project activity		
		includes analysis of powers		
		in five priority fields		
		suitable for the		
		decentralization process		
		(health care, social welfare,		
		education, agriculture,		
		environment protection).		
		The prepared list of jobs		
		will be used as an		
		analytical basis for		
		implementation of terms of		
		reference.		
		In addition, the list of jobs		
		and the above activities will		
		be documents that wil		
		constitute a basis for		
		passing of a decision on		
		establishment of functional		
		and coordinated relations		

				between all government levels. A special focus in regulation of functional and coordinated relations will be on establishment of efficient and sustainable economic development of local self-government units.			
		6. Preparation, consultation and adoption of the decentralisation strategy	Q2 2016		Local and parliamentary elections Session of the Public Administration Reform Council	The Government should take office	Q4 2016
MF <u>Partners:</u> SCTM MPALSG – department competent for local self- government	1.2.2 Framework established to ensure sustainability of public finances at the local level	1. Preparation, consultation and adoption of the Bill on Financing of Local Self- government	Q4 2015		The technical Government does not have the power to adopt bills The Draft Law on Financing of Local Self-government has been prepared and a public debate was held in the period 3-23 December 2015, while endorsement of the bill is expected immediately after the Serbian Government takes office.	Endorsement of the bill is expected immediately after the Serbian Government takes office	Q4 2016
		2. Integrated analysis of employment and engagement of resources in provisions of public services at the local level, comparatively by LSGU	Q4 2015				

Ν	leasure 1.3.	coordination	) by establishment	of legal and	institutional frameworks for	Government (planning, analysis, making, adoption, monitoring and evaluation and for integrated strategic management by the end of 2017 and adoption of medium-term and with the program budget			
Activity implem entatio	Institution responsible			Time limit for	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	IED TIME LIMIT	
n status	for implementati on	Result	Activity	impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity	
	RSPP <u>Partners:</u> National Legislation Secretariat GGS MF (act. 1, 4) HRMS (act. 6) MPALSG CSO	1.3.1 A single public policy management system established, which ensures the preparation of public policies documents harmonized with the adopted standards	1. Specifying the role of RSPP in management of public policies and defining of government priorities, as well as in the monitoring of implementation (amendments to relevant regulations)	Q4 2015		To ensure regulation of a strategic framework for the public policy management system and better linking of the public policy management system with legislative activities of state administration authorities and the Serbian Government, and also better and more precise defining of its role in that system, RSPP prepared the Strategy of Regulatory Reform and Improvement of Public Policy Management System for the period 2016-2020, as well as the Action Plan for its implementation for the period 2016-2017. Adoption of this Strategy and the action Plan ensured all formal preconditions for achievement of the main objective of the Strategy and for profiling of the role of RSPP in planned reforms and exercise of that role. Since amendments to the Government's Rules of	Completion of consultations on the package of proposed instruments with sate administration authorities and other stakeholders , organization of a public debate, adoption of the instruments and their implementation and (immediately after the Government takes office and begins its operations), preparation of the Strategy of Regulatory Reform and Improvement of Public Policy Management System for the period 2016-2020 and the supporting Action Plan for the period 2016-2017, as well as preparation of the new Action Plan for implementation of the Government's programme.	It is planned to organize a public debate on the prepared package of instruments immediately after the Government takes office and begins its work, while final draft instruments should be submitted to the Government for the review and adoption immediately after adoption of received comments.	

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			Procedure, which RSPP		
			formulated and submitted to		
			the National Legislation		
			Secretariat, have not been		
			adopted, RSPP prepared a		
			draft regulatory package		
			consisting of the following:		
			the Working Version of the		
			Law on Planning System in		
			Republic of Serbia and two		
			supporting regulations – the		
			Regulation on Mid-term		
			Planning and the Regulation		
			on the Public Policy		
			Management Methodology,		
			Analysis of the Effects of		
			Public Policies and		
			Regulations and the		
			Content of Individual Public		
			Policy Documents. In		
			addition to introduction of a		
			single system for planning in		
			the Republic of Serbia and		
			public policy management		
			system, through this		
			package RSPP wants to		
			precisely define and		
			establish its role in public		
			policy management, in		
			particular in monitoring of		
			implementation of public		
			policies and reporting on		
		04.0045	results achieved.		
	2. Establishing	Q4 2015	Proposed amendments to	Enactment of the Law on Planning	It is planned to
	of the legal		the Government's Rules of	System	organize a
	basis for		Procedure prepared by the		public debate on
	adoption of		RSPP (which contain		the prepared
	public policy		provisions relating to the		package of
	management		duties of RSPP to prepare		instruments
	methodologies		and pass these		immediately
	and handbooks		methodologies) have not		after the
	(amendments to		been adopted yet, as well as		Government
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	relevant		the Law on Planning System		takes office and
	regulations)		in Republic of Serbia, but		begins its work,
			key steps have been		while final draft
			undertaken in that regard.		instruments
			This primarily includes a		should be
			consultation process which		submitted to the
			is ongoing, and after it is		Government for
			competed the law will be		the review and
			adopted and immediately		adoption
			after this the regulations will		immediately
			also be adopted (the		after adoption of
			Regulation on the Public		received
			Policy Management		comments.
			Methodology, Analysis of		commento.
			the Effects of Public Policies		
			and Regulations and the Content of Individual Public		
			Policy Documents and the		
			Regulation on Mid-term		
			Planning) because the Law		
			will be effectively		
			implemented through them.		
	3. Preparation	Q4 2015	Consultations on draft	Completion of consultations and	It is planned to
	and adoption of		versions of the regulations	adoption of the regulations.	organize a
	public policy		(the Regulation on the		public debate on
	management		Public Policy Management		the prepared
	methodologies		Methodology, Analysis of		package of
	and preparation		the Effects of Public Policies		instruments
	of handbooks		and Regulations and the		immediately
			Content of Individual Public		after the
			Policy Documents and the		Government
			Regulation on Mid-term		takes office and
			Planning) are ongoing due		begins its work,
			to a huge interest of		while final draft
			consulted institutions and		instruments
			the volume and content of		should be
			their comments and		submitted to the
			suggestions, which is why		Government for
			the overall consultation		the review and
			process lasts longer than		adoption
			planned. Upon completion		immediately
			of consultations, adoption of		after adoption of

	4. Linking public policy management with preparation and execution of the program budget (amendments to relevant regulations)	Q4 2015		the regulations will follow after enactment of the Law on Planning System of the Republic of Serbia. A handbook is being prepared together with the regulations. Consultations on the draft version of the Law on Planning System of the Republic of Serbia (which regulates linking of public policy management with preparation and execution of the budget) and the Regulation on Mid-term Planning in State Administration Authorities (which further addresses linking of the planning process with preparation and execution of the budget and ensures simple and practical preparation of mid- term plans of state administration authorities, which should be used by state administration authorities exactly to better link public policies within their spheres of competence with operational activities and planning and execution of their budgets) are ongoing. Upon completion of these instruments will follow.	adoption of the Law and the Regulation.	received comments.
	5. Strengthening capacities of the	Q4 2017 (cont.)	This activity is treated as completed for the previous		Completion of the consultation process, organization of a public	Q4 2017 (cont.)

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	Republic		period although it will be	debate and adoption of instruments, as	
	Secretariat for		monitored continually.	well as organization of training within	
	Public Policies		The activity is implemented	RSPP.	
	through		as scheduled.		
	regulatory,		Consultations on drat		
	organisational,		versions of instruments are		
	educational and		ongoing (which will ensure		
	information		the basis for strengthening		
	activities		of regulatory,		
	douvidoo		organizational, educative,		
			and IT capacities of RSPP),		
			after which a public debate		
			and their adoption will		
			follow. In addition, RSPP		
			plans and prepares new		
			trainings for employees in		
			RSPP (priority in the field of		
			policy making based on		
			evidence and relevant		
			information, process		
			management and also in		
			other fields of relevance to		
			ensure that RSPP has full		
			capacities for		
			implementation of the		
			planned reforms).		
	6. Preparation of	Q4 2017	This activity is treated as	Completion of consultations and	Q4 2017 (cont.)
	training	(cont.)	completed for the previous	adoption of instruments.	
	programs and	(00111.)	period although it will be	Trainings will be organized continually	
	organisation of		monitored continually.	by the end of 2017, depending in the	
	trainings for civil		The activity is implemented	needs and in accordance with the Plan	
	servants in		as scheduled. Training	on Implementation of the Programme	
	improvement of		programmes have been	of the Service.	
	the public policy		prepared and implemented		
	management		(in cooperation with RSPP)		
	system, process		in the field of public policy		
	of preparation		management (public		
	and execution of		policies – making,		
	budget, and		implementation and		
	connecting with		analyisis of the effects,		
	medium-term		preparation of public policy		
	fiscal framework		documents, Collecting,		

which are intended for civil servants who perform study and analytical tasks and planning tasks in SAB. Training programmes have also been prepared for programmes have also been propared for programmes have also been propared for implementation and assessment and reporting in the public policy management process. These trainings are a part of the Comeral Continual Professional Advancement Programme for Civil Servants. In the Training Programme for managers, training The Role of Managers in Strategic and Financial Management and Coordination of Public Policies in State Administration' is the second compulsiony module of the Programme. A total of 5 trainers hind by HRMS held 6 trainings in these fisheds to 116 trainings as follows 4.39 for the menuer of the averagement A total of 5 trainers hind by HRMS held 6 trainings in these fisheds to 116 trainings as follows 4.39 for the menuer of the versite and gave the average mark 4 defs for the overall quality of organized trainings.		
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management process.         These trainings are a part         of the General Continual         Professional Advancement         Programme for Civil         Servants.         In the Training Programme         for managers, training The         Role of Managers in         Strategic and Financial         Management and         Coordination of Public         Policies in State         Administration" is the         second compulsory module         of the Programme.         A total of 5 trainers hired         by HRNK bell 6 trainings         in these fields for 116         trainings as follows: 4.89         for the manner of their         work, 4.26 for applicability         of acquired knowledge,         and gave the average mark         4.65 for the overall quality         of organized trainings.         In the first half of 2016, as		
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of organized trainings. In the first half of 2016, as		
In the first half of 2016, as		
I nart of the above training		
		part of the above training

	T	1			1
			programmes,		
			representatives of RSPP		
			held trainings in: analysis		
			of the effects of		
			regulations, the role of		
			managers in strategic and		
			financial management and		
			coordination of public		
			policies in state		
			administration and		
			management of the		
			legislative process. These		
			trainings were attended by		
			about 60 participants		
			(managers in various state		
			administration authorities		
			and civil servants). In		
			addition, RSPP, in		
			cooperation with HRMS,		
			contributed to the		
			improvement of analytical		
			capacities in state		
			administration through		
			implementation of		
			mentoring programmes for		
			civil servants on topics in		
			the filed of public policy		
			management (preparation		
			of coordination plans,		
			preparation of public policy		
			documents, preparation of		
			plans on implementation of		
			public policies, preparation		
			of consultation plans and		
			programmes for public		
			policy documents,		
			preparation of plans for		
			formation and work of		
			working groups and		
			inclusion of stakeholders in		
			their work etc.) with		

			· · ·		,1
			managers in various		
			governmental authorities.		
			In cooperation of the		
			Budget Department of the		
			Ministry of Finance, with		
			support from the USAID		
			BEP project (USAID		
			Business Enabling		
			Project), and on initiative of		
			the Service, training for		
			trainers for the programme		
			budget – first module was		
			held in the period 12-14.		
			May 2016, which was		
			attended by 14 trainees		
			employed in the Budget		
			Department of the Ministry		
			of Finance.		
			After adoption of the		
			package of instruments,		
			training programmes will		
			be additionally improved to		
			fully reflect the		
			arrangements specified		
			under the adopted		
			instruments and to ensure		
			civil servants are properly		
			prepared for use and		
			implement in practice the		
			adopted arrangements and		
		04 0047	provisions.	Descing of the social set of the set	04.0047 (0001)
	7. Building the	Q4 2017	This activity is treated as	Passing of the said regulations,	Q4 2017 (cont.)
	analytical	(cont.)	completed for the previous	planning and organization of trainings	
	capacities within		period although it will be	and mentoring and coaching activities.	
	RSPP and SAB		monitored continually.		
	to plan, prepare,		The objective of all trainings		
	implement and		held by RSPP employees		
	monitor		for representatives of state		
	implementation		administration authorities		
	of public policies		listed under activity 6 was		
	based on		inter alia to improve		
			analytical capacities of		

		— – – – – – – – – – – – – – – – – – – –
evidence and	state administration	
relevant data.	authorities and civil	
	servants' planning skills.	
	By the end of 2016 RSPP	
	will, in cooperation with	
	HRMS, organize additional	
	trainings in the above topics	
	and implement all	
	necessary activities which	
	will strengthen analytical	
	capacities in SAB, as well	
	as funds allocated for these	
	purposes in the budget of	
	RS for 2016 from sectoral	
	budget support (from IPA	
	2015). Finally, RSPP	
	contributed to the	
	improvement of analytical	
	capacities in state	
	administration through a	
	mentoring programme for	
	civil servants implemented	
	in cooperation with the	
	Human Resource	
	Management Service.	
	Regulations which provide	
	for analytical, planning and	
	study activites in state	
	administration authorities	
	have not been passed,	
	which should inter alia also	
	set out formation of units for	
	analytical tasks (primarily	
	the Regulation on the	
	Principles of Internal	
	Organization and Job	
	Classification in Ministries,	
	Special Organizations and	
	Government Services and	
	regulations providing for	
	tasks of state administration	

				for which MPALSG is responsible).			
RSPP <u>Partners:</u> GGS (act. 5 and 6) MF (act. 6) SEIO (act. 6) SAB (act. 7) National Legislation Secretariat (5) MPALSG CSO	1.3.2. Mid-term and annual planning in state administration bodies is based on government priorities and the program budget and the implementation is regularly monitored	3. Improvement of existing SAB capacities for planning through establishment of a model for organisation of study and analytical activities (amendments to the Regulation on Principles of for Internal Organisation and Job Classification in Ministries, Special Organisations and Government Services and regulations providing for state administration tasks)	Q3 2015		Amendments to the Regulation on the Principles of Internal Organization and Job Classification in Ministries, Special Organizations and Government Services and regulations providing for tasks of state administration have not been adopted.	Formulation and adoption of amendments to the Regulation on the Principles of Internal Organization and Job Classification in Ministries, Special Organizations and Government Services and regulations providing for tasks of state administration and organization and holding of practical trainings improving the analytical and planning knowledge and skills of civil servants.	Q1 2017
		4. Review and adoption of the Action Plan for the implementation of the Government Programme for the period 2016- 2018	Q4 2015		RSPP currently monitors implementation of the Action Plan on implementation of the Government's Programme for 2016. After the new Government takes office, RSPP will prepare a new Action Plan on implementation of the Government's Programme.	Preparation of a new Action Plan for the new Government's programme	Immediately after the new Government takes office begins its work, RSPP will prepare a new Action Plan on implementation of the Government's Programme.

	5. Improvement	Q4 2015	This Activity will be fully	Continuation of work of the project	Q4 2017
	of the process of		implemented within	group at the level of institutions of the	
	preparation and		activities in connection with	central Government which participate	
	content of the		improvement of the existing	in the design of an integral IT solution	
	Government		IT structure within the	which will fully connect planning and	
	annual work		Government and creation of	budget processes.	
	plan and the		an integral IT solution which		
	annual report on work of the		will connect planning and budget processes and		
	Government		ensure reporting on the		
	through		basis of planning and		
	improvement of		execution of the budget and		
	the existing IT		will include the following:		
	system for		the Action Plan on		
	planning		implementation of the		
	process in GGS,		Government's Programme,		
	amendments to		GPRIS, the existing		
	instructions for		programme budgeting and		
	drafting of		budget execution system		
	Government		and the ISDACON system		
	annual work		and NPAA.		
	plan and annual				
	report on work		The General Secretariat of		
	of the		the Government has		
	Government and		improved the process of		
	amendments to		preparation and the content		
	relevant		of the Government's annual		
	regulations by		work plan. Compared with		
	engaging RSPP		the Instructions for		
	in the planning		Preparation of the		
	process		Government's Work Plan		
			for 2015, the Instructions		
			for Preparation of the		
			Government's Work Plan		
			for 2016 contains a novelty		
			which contributes to the		
			qualitative improvement of		
			the process of preparation of the Government's annual		
			work plan and the content		
			of the work plan. The new		
			feature included in the		

	4.2.2 hanners d	7. Preparation of mid-term SAB work plans aligned with the strategic priorities of the Government and the program budget	Q4 2015, 2016, 2017	Instructions is the duty of state administration authorities to base their plans on objectives, measures and activities stated in the Action Plan on implementation of the Government's Programme and thus harmonize them with strategic, programme and financial priorities of the Government, as well as on activities which will be used for preparation of the Economic Reform Programme for the period 2016-2018. State administration authorities must clearly mark these activities in their annual work plans and must give the <i>"High"</i> priority level. The activity is implemented as scheduled. Consultations on the draft version of the Law on Planning System in republic of Serbia and the Regulation on Mid-term Planning are ongoing, after which adoption and implementation of these instruments will follow.	Completion of consultations, organization of a public debate and adoption of the Law on Planning System in Republic of Serbia and the Regulation on Mid-term Planning.	Q4 2015, 2016, 2017
MPALSG – department competent for public administration reform <u>Partners:</u>	1.3.3. Increased transparency of the public policy management system	1. Introduction of the duty to publish the Government annual work plan and annual report on work of the Government at	Q4 2015	The Government's Work Plan for 2016 has been published on the official website of the General Secretariat of the Government, and although this duty is not specified, the plan is published in practice.		

			[		
	the e-		The duty to publish the		
RSPP	Government		Government's Annual Work		
	portal and/or the		Plan at the e-Government		
National	Government's		portal and/or official website		
Legislation	official website		of the Government will be		
Secretariat	(amendments to		ensured through passing of		
	relevant		an instrument by the		
GGS (act. 1)	regulations)		Secretary General of the		
			Government ordering		
MPALSG (act.			publishing for each		
2 and 3)			Governments annual work		
			plan, until amendments are		
Office for			made to the relevant		
Cooperation			regulation.		
with Civil	2. Introduction of	Q4 2015	RSPP prepared a draft	Completion of consultatons,	It is planned to
Society	the duty for state		regulatory package	organization of a public debate and	organize a
	administration		consisting of the following:	adoption of the Law on Planning	public debate on
CSO	bodies to		the Working Version of the	System in Republic of Serbia and	the prepared
	periodically		Law on Planning System in	secondary legislation.	package of
	report to the		Republic of Serbia and two		instruments
	Government on		supporting regulations – the		immediately
	implementation		Regulation on Mid-term		after the
	of regulations		Planning and the		Government
	and public policy		Regulation on the Public		takes office and
	documents and		Policy Management		begins its work,
	achieved effects		Methodology, Analysis of		while final draft
	(amendments to relevant		the Effects of Public		instruments should be
			Policies and Regulations and the Content of		submitted to the
	regulations)		Individual Public Policy		Government for
			Documents.		the review and
			Consultations on draft		adoption
			versions are ongoing due to		immediately
			a huge interest of consulted		after adoption of
			institutions and the volume		received
			and content of their		comments.
			comments and		commonto.
			suggestions, which is why		
			the overall consultation		
			process lasts longer than		
			planned.		

		3. Improvement of the consultative process with stake holders in the public policy management system (amendments to relevant regulations)	Q4 2015		RSPP prepared a draft regulatory package consisting of the following: the Working Version of the Law on Planning System in Republic of Serbia and two supporting regulations – the Regulation on Mid-term Planning and the Regulation on the Public Policy Management Methodology, Analysis of the Effects of Public Policies and Regulations and the Content of Individual Public Policy Documents. Consultations on draft versions are ongoing due to a huge interest of consulted institutions and the volume and content of their comments and suggestions, which is why the overall consultation process lasts longer than planned.	Completion of consultations, organization of a public debate and adoption of the Law on Planning System in Republic of Serbia and secondary legislation.	It is planned to organize a public debate on the prepared package of instruments immediately after the Government takes office and begins its work, while final draft instruments should be submitted to the Government for the review and adoption immediately after adoption of received comments.
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	objective 1:							
•	• •	nal and functional p Establishmer			anisms which will enable th	e harmonious development a	nd operation of electronic administration	on, as well as
N	leasure 1.4.		f the legal framewo			•	•	
Activity implem entatio	Institution responsible			Time limit for	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	FIED TIME LIMIT
n status	for implementati on	Result	Activity	impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
	MPALSG – EAD <u>Partners:</u> Ministry of Trade, Tourism and Telecommunic ations National Legislation Secretariat CSO	1.4.1. Coordinated management of e-Government development ensured, with introduction of the institutional framework and completion of the legal framework	2. Formation of a Working Group for implementation of e- Government within the Public Administration Reform Council	Q1 2015		<ol> <li>A Special Working Group in charge of preparing the Draft Law on e-Government has been formed. The work had been continual until mid-May. The subsequent interruption was due to tasks which had a higher priority level for the Ministry and the activity is expected to be resumed in the second half of August 2016. The Government's work plan for 2016 originally envisaged the passing of the Law on e- Government by the end of June 2016; however, this has been delayed due to the early general elections.</li> <li>A Decision setting up a Working Group on Monitoring the Implementation of the e- Government Development Strategy in the Republic of Serbia, with relevant explanations, has been prepared; however, the material could not be</li> </ol>	<ol> <li>Draft Law on e-Government has been prepared, opinions of competent authorities have been obtained and the Bill has been presented to the Government for adoption.</li> <li>Opinions of competent authorities have been obtained, a proposal of the Decision has been submitted to the Government for adoption and the Working Group on Monitoring the Implementation of the e-Government Development Strategy in the Republic of Serbia has been formed</li> </ol>	<ol> <li>The Bill on e- Government should be submitted to the National Assembly of the Republic of Serbia by the end of 2016</li> <li>After the new Government has taken office</li> </ol>

MPALSG – EAD Partners: MPALSG MOIA BRA Republic Geodetic Authority MF – all administration s within it NBS AJSRB Statistical Office of the Republic of Serbia	1.4.2. Interoperable communication functioning between different information system services of SAB and LSGU introduced, based on the use of established main e- Government registers	2. Completion of the legal framework for e- Government 4. Introduction of an electronic	Q4 2015	submitted for parliamentary debate due to the early general electionsThe strategic framework for implementation of activities in the field of e-Government in the Republic of Serbia has been completed. The Strategy of Development of e-Government with an Action Plan was adopted in December 2015 (Official Gazette of RS No. 107/15). This activity includes the enactment of the Law on e- Government (currently underway), the Law on Register of Citizens (within the sphere of competence of the MoIA), as well as the enactment of other sector- level laws within the competence of line ministries that incorporate segments related to e- governmentA Working Group of Liaison Officers for the Development of e-Government has been formed under Decision No. 119-01-15/2016 of 18 May 2016. The Working Party held 1 meeting. In which it compiled the Report on linplementation of the Action Plan for the e-Government Strategy as at 30 May 2016, which has been submitted to the EU Delegation. Further steps include the development of a new Action Plan, since the previous one covers the period until 2016The Working Party on Drafting the Law on e- GovernmentPreparation of the working draft of the Law on e-Government will be continued after the new Government takes office. The drafting should be completed in Q4 2016Vork on the text of the Law is expected to begin once the Terms of been prepared. Drafting of been prepared. Drafting of	The Bill on e- Government should be submitted to the National Assembly of the Republic of Serbia by the end of 2016
		register of citizens,		the Law has not begun. The Reference have been accepted process is on hold until the	

		including preparation and adoption of the relevant bill 5. Opening of an address register for all	Q4 2015		EU Delegation passes a decision to initiate the public procurement procedure. As the preparation of the Terms of Reference took longer than expected, drafting of the Law has not begun, because of the thematic links between the two. The tendering procedure has been postponed due to internal procedures at the EU Delegation. Due to other priorities of the Republic Geodetic Authority, a functional	Establishment of the Address Registry is a part of the project that is implemented by the RGA jointly with	Q2 2017
MDALSO	4.4.2 Now	applications	04 2015	Electronic convices based	address register has not yet been established.	the World Bank.	
MPALSG – EAD Partners: BRA MF – all administration s within it MOIA Republic Geodetic Authority	1.4.3. New electronic services which use main registers are established and widely promoted	1. Introduction of 3 new electronic services	Q4 2015	Electronic services based on the Central Registry of Compulsory Social Insurance and the Registry of Registry Records have been established for the registration of new-born babies and enrolment of children in preschool institutions, as well as for issuing of certificates that children are not enrolled in such institutions.			
Competent tax authorities of LSGU		3. Promotion of introduced electronic services to state bodies and citizens and businesses	Q4 2017 (cont.)	Promotion takes place continually on social networks and in the media. Promotion of new services is based on the Promotion Programme and has included infographics and a promotional video on websites and social networks, as well as			

			appearances and interviews on national and		
			other TV channels and in		
			the printed media.		

Establishi	objective 2: ng a coordinated p asure 2.1:	·		·	numan resource managem		n the basis of transparency and fairnes	s principles
Activity implem entatio	Institution responsible for implementatio n	Result	Result Activity	Time limit for		IF ACTIVITY HAS NOT BEEN IMPLEMENTED WITHIN THE SPECIFIED TIME LIMIT OR HAS BEEN INITIATED		
entatio n status				implementati on	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
	MPALSG – department competent for labour law relations and salaries <u>Partners:</u> Line ministries MF HRMS National Legislation Secretariat HCSC CSO	2.1.1. Coordinated labour law status of employees in all parts of public administration, with the aim of improving the application of de-politization and professionaliza tion principles, i.e. establishment of a system based on merits (merit system)	1. Analysis of the system of responsibility and transparency of work in the public administration system and defining the direction of civil service systems development in public administration, based on single principles of de-politization, professionaliza tion, merit principle etc.	Q4 2015	An analysis was performed of positive legislation defining the labour law status of employees in all parts of public administration in the Republic of Serbia with recommendations for establishment of a harmonized labour law status of employees in public administration.			

		2. Preparation	Q2 2016		The activity has not been	Detailed analysis of the labour law	Q4 2016
		and adoption of	QZ 2010		implemented because of re-	status of employees in public services	Q4 2010
		baselines			prioritization of activities of	for normative regulation of a	
		(concept			the Ministry on the basis of	harmonized and single system of	
		document) for			the needs of fiscal	labour law relations in public services	
		introduction of			consolidation and	as part of the public service system.	
		a coordinated			optimization in the entire		
		public service			public sector. However, it		
		system with			should be noted that the		
		criteria for			Law on Salary System for		
		employment			Employees in Public Sector		
		and			sets out that laws providing		
		advancement			for the labour law status,		
		in accordance			salaries and other income		
		with			in public services,		
		transparency			authorities of autonomous		
		and			provinces and LASGU,		
		competitivenes			public agencies and other		
		s and merit			authorities and		
		principles and			organizations founded by		
		recommendatio			RS, autonomous provinces		
		ns for			or LSGU must be enacted		
		advancement			by 1 January 2017. The		
		in all parts of			duty to enact laws.		
		the PA system					
MPALSG –	2.1.2.	1. Preparation	Q2 2015	The Law on Salary			
department	Established A	and adoption of		,			
competent for	transparent	the bill on		System in Public			
labour law	and fair salary	salaries in		Sector (Official			
relations and	system in	public		Gazette of RS,			
salaries	public	administration		No.18/16) entered into			
	administration	and amending		force on 9 March 2016			
<u>Partners:</u>	established	of special laws		and will take effect on			
Line ministries		for		1 January 2017 and 1			
MF		implementation		January 2018 for			
		of laws on		police officers and the			
		salaries, with		Serbian Army			
		consultations					
		with the public					

2. Preparation and adoption of the job catalogue for all parts of the public administration system	The third Job Catalogue has been prepared. It should be adopted in September 2016.	Under the Law on Salary System for Employees in Public Sector, a Government's instrument must be passed within 6 months of the date when this Law enters into force which will specify jobs of appointees in public services, public agencies and compulsory social security organizations.	
3. Preparation Q4 2015 and adoption of implementing regulations on coefficients, regulations on compensations of costs and other income)	The Law on Salary System for Employees in Public Sector stipulates that compensation of costs and other income will be regulated by special laws or in accordance with special laws		

_5180115111	ng a coordinated				n of human resource managem			
Ν	leasure 2.2:		of the human reso and strengthening			inistration by the end of 2017	7 through a strategic approach, with int	roduction of new
Activity implem entatio	Institution responsible for implementati on	Result			Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	FIED TIME LIMIT
n status				impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
	MPALSG – department competent for labour law relations and salaries <u>Partners:</u> HRMS SAB where problems will be analysed MF	2.2.1 Elementary improved basic elements of HRM for prevention of further politization of employment, attrition of the quality of personnel and in order to attract quality candidates for work in state administration	2. Preparation and adoption of proposal of amendments to the Law on Civil Servants in accordance with the analysis under act. 1	Q2 2015	A document titled "Civil Servant System Reform – Baselines" has been prepared, which proposes main directions of future amendments to the Law on Civil Servants. The Draft Law amending the Law on Civil Servants has also been prepared, on which competent public authorities provided their opinions.	The Law amending the Law on Civil Servants which has been prepared and submitted for the enactment procedure has not been enacted due to snap parliamentary elections and dissolution of the National Assembly.	After the Government takes office, the Draft Law amending the Law on Civil Servants will be re-submitted for the enactment procedure. The text of the Draft Law will be submitted to public authorities to provide their opinions and to bring the text into compliance with possible remarks and suggestions. After that it will be submitted to the Government for adoption of the Bill and then to the National Assembly of RS for adoption. After adoption of the Law amending the Law on Civil Servants it is necessary to propose amendments to secondary legislation which will support amendments to the Law and ensure implementation of all legal arrangements, particularly in implementation of human resource management instruments	Q4 2016
	MPALSG – department competent for labour law relations and salaries	2.2.2 Consolidated institutional framework for development of HRM function in state	1. Integration of functions of creation and implementation of HRM policies through amendments to	Q12016		The activity has not been implemented because of re- prioritization of activities of the Ministry on the basis of the needs of fiscal consolidation and optimization in the entire		
	<u>Partners:</u> HRMS	administration	regulations providing for the			public sector – implementation of financial		

		civil servant			donor assistance is	
CAD						
SAB		system in			underway in order to	
		accordance with			continue work on	
		2.2.1.2), through			improvement of the human	
		formation of a			resource management	
		special			function.	
		organisational				
		unit within				
		MPALSG which				
		will assume all				
		HRMS tasks				
		2. Amending of	Q1 2016		The activity has not been	
		the Bylaw on			implemented because of re-	
		Internal			prioritization of activities of	
		organization and			the Ministry on the basis of	
		Job			the needs of fiscal	
		Classification in			consolidation and	
		MPALSG and			optimization in the entire	
		taking over of			public sector –	
		employees and			implementation of financial	
		material			donor assistance is	
		resources of the			underway in order to	
		Administration			continue work on	
		for Joint			improvement of the human	
		Services of the			resource management	
		Republic Bodies			function.	
		by MPALSG				
MPALSG -	2.2.3 Strategic	1. Horizontal	Q1 2016	Within the project financed		
department	HRM policy	analysis of HRM		by the UK Government		
competent for	framework	function in state		titled "Towards a Central		
labour law	established	administration		Training Institution for		
relations and	and developed	as the basis for		Public Servants", which		
salaries	instruments for	the second, in-		provides suport to		
	strategic HRM	depth phase of		MPALSG for analysis and		
	in the state	improvement of		mapping of the existing		
Partners:	administration	HRM in state		capacities in the fields of		
	improved	administration		human resources and		
HRMS				public policies, an analysis		
SAB				of human resource		
CSO				management in the state		
				administration of the		
		1	I			

			Republic of Serbia has been prepared		
	2. Development and adoption of baselines (concept document) for establishment of HRM strategic function with recommendation s for the introduction of new instruments and establishment of policy of retention of personnel in priority areas based on FA results under act. 1	Q2 2016		The activity has not been implemented because of re- prioritization of activities of the Ministry on the basis of the needs of fiscal consolidation and optimization in the entire public sector – implementation of financial donor assistance is underway in order to continue work on improvement of the human resource management function	Q4 2016

	<b>objective 2:</b> ng a coordinated	public service system	m based on merits a	nd promotio	n of human resource manage	ment		
N	leasure 2.3:					t functions for a broader syste administraton by the end of 2	em of public administration by introduct 2017	ion of a
Activity implem entatio	Institution responsible for implementati on	Result	t Activity	Time	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	FIED TIME LIMIT
n status				limit for impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
	MPALSG – department competent for labour law relations and salaries <u>Partners:</u> HRMS SEIO SCTM CSO	2.3.1 Bases of the general professional advancement system for employees in public administration bodies and organizations established	1. Preparation and adoption (by a relevant Government's instrument) of the phased development plan for central institutions for professional advancement of employees in public administration	Q2 2015		<ul> <li>A project titled "Towards a Central Training Institution for Public Servants" has been implemented with support from the Good Governance Fund of the UK Government.</li> <li>Within Component 1 – Public Policy and Legal Framework for Introduction of a Central Training Institution – an analysis human resource management in state administration in the Republic of Serbia was performed, on the basis of which the following was prepared:</li> <li>A concept document "Establishment of the Central Professional Advancement Institution in Public Administration in the Republic of Serbia", and</li> <li>Baselines for work of the Nationa Public Administration Academy</li> </ul>	<ul> <li>Preparation of an adequate Government's instrument which will define the phased development plan for the central professional advancement institution in public administration;</li> <li>Submission of materials to the Government for review.</li> </ul>	Q4 2016 (December 2016)

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		3. Preparation of a proposal of organizational structure, human resource plan and internal regulation of the work of central institution for professional advancement of employees in public administration	Q2 2016	Certain baselines in connection with this activity are contained in the concept document "Establishment of the Central Professional Advancement Institution in Public Administration in the Republic of Serbia" implemented with support from the Good Governance Fund of the UK Government within the project "Towards a Central Training Institution for Public Servants", Component 1 – Public Policy and Legal	Rules of Procedure to the Government for the review and endorsement of the bill.	
		4. Taking over the employees and equipment	Q2 2016	Public Servants",		
MPAL	ment regulatory	from HRMS and staff hiring for the central institution 3. Presentation of the new legal	Q3 2015	The reason for delay is postponement of time limits	By initiation of implementation of the project Human Resource Management	Q4 2016
compe local s govern <u>Partne</u>	nment human resource	framework to employees in local self- governments through		for enactment of laws which constitute two preconditions for initiation of implementation of the project Human Resource	in LSGU the first condition for implementation of this activity has been met	

SCTM MF Council of Europe (implements the EU IPA 2012 project) LSGU	function in AP and LSGU established	publications and other written materials			Management in LSGU implemented by the Council of Europe from EU IPA 2012 donations. 1. Enactment of the Law on Employees in Autonomous Provinces and LSGU. 2. Enactment of the Law on Salaries of Employees in LSGU. After enactment of the Laws, the Agreement between the EU and the Council of Europe was signed and implementation of the project has been initiated. The planned duration of the project was 36 months, but this period has been shortened to 24 months because of delay in implementation. Local and parliamentary elections.	In November 2016 preparation of an E- learning training programme for employees in LSGU on implementation of the law in human resource management function should be initiated, which will be implemented in the first half of 2017 (through an E- learning platform of SCTM) In July 2016, an advisory support system for local self-governments for implementation of the law has been introduced by the Standing Conference of Towns and Municipalities in cooperation with the Ministry, while a web page with questions and answers in connection with implementation of this regulation has been posted on the official website of SCTM. Preparation of two draft analyses is underway as part of activities on the project: 1) Analysis to determine the main basis for engaging civil servants employed in autonomous provinces and LSGU as lecturers and regulation of payment for their engagement 2) Needs analysis for professional advancement in LSG and analysis of trainings held in LSGU inprevious	
						trainings held in LSGU inprevious three years.	
		4. Organizaton of informative seminars for introduction of decision makers and employees in the AP and LSGU	Q3 2015	By initiation of implementation of the project Human Resource Management in LSGU the first condition for implementation of this activity has been met	The reason for delay is postponement of time limits for enactment of laws which constitute two preconditions for initiation of implementation of the project Human Resource Management in LSGU		Q3 2016

		and ad secon legisla establi resour manag instrur accord	ation to lish human rce gement ments in dance with ew legal	6 information regional workshops were held for mayors and presidents of municipalities on implementation of the Law on Employees in LSGU and Autonomous Provinces. After completion of workshops, results were evaluated. Collected questions and answers in connection with implementation of the Law are available at the official website of SCTM with support from the Ministry.	implemented by the Council of Europe from EU IPA 2012 donations. 1. Enactment of the Law on Employees in Autonomous Provinces and LSGU. 2. Enactment of the Law on Salaries of Employees in LSGU. After enactment of the Laws, the Agreement between the EU and the Council of Europe was signed and implementation of the project has been initiated. The planned duration of the project was 36 months, but this period has been shortened to 24 months because of delay in implementation. Local and parliamentary elections Election of managers at the local government level The reason for delay is postponement of time limits for enactment of the Law on Employees in Autonomous Provinces and LSGU. After enactment of the Law, this activity has been initiated. Parliamentary elections, the Government has not taken office.	Preparation of two draft regulations which will be submitted for provision of opinions after the Government takes office: the Regulation on the Criteria for Classification of Jobs and the Criteria for Description of Jobs of Civil Servants in Autonomous Provinces and LSGU and the Regulation on Internal and Public Job Announcement in Autonomous Provinces and LSGU	Q4 2016
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MPALSG –	2.3.3	1. Preparation	Q3 2015		The reason for delay is	By initiation of implementation of the	Q4 2016
department	Strengthened	and publication			postponement of time limits	project Human Resource Management	
competent for	capacities of	of model local			for enactment of laws which	in LSGU the first condition for	
local self-	employees in	legal			constitute two preconditions	implementation of this activity has	
government	LSGU for	instruments and			for initiation of	been met.	
	human	other documents			implementation of the	The Deeft Medal Didays are lab	
<b>D</b> . (	resource	necessary for			project Human Resource	The Draft Model Bylaw on Job	
<u>Partners:</u>	management	implementation			Management in LSGU	Classification in Local Self-government	
COTM		of laws,			implemented by the Council	and the Draft Model Human Resource	
SCTM Sourceil of		consultation with			of Europe from EU IPA 2012 donations, 1.	Plan have been prepared.	
Council of		SCTM network			Enactment of the Law on	Consultations were made with SCTM	
Europe		of municipal					
(implements the EU IPA		administration			Employees in Autonomous Provinces and LSGU. 2.	network of heads of municipal administrations	
2012 project)		managers and distribution at			Enactment of the Law on	aurininistrations	
LSGU		the local level			Salaries of Employees in	The final version of the model will be	
L300					LSGU.	adopted after adoption of two	
					After enactment of the	regulations: the Regulation on the	
					Laws, the Agreement	Criteria for Classification of Jobs and	
					between the EU and the	the Criteria for Description of Jobs of	
					Council of Europe was	Civil Servants in Autonomous	
					signed and implementation	Provinces and LSGU and the	
					of the project has been	Regulation on Internal and Public Job	
					initiated.	Announcement in Autonomous	
					The planned duration of the	Provinces and LSGU.	
					project was 36 months, but		
					this period has been		
					shortened to 24 months		
					because of delay in		
					implementation.		
					Local and parliamentary		
					elections		
					Election of managers at the		
					local government level		
		2. Development	Q4 2015		The reason for delay is	By initiation of implementation of the	Q4 2016
		of unit managers			postponement of time limits	project Human Resource Management	
		network for			for enactment of laws which	in LSGU the first condition for	
		human resource			constitute two preconditions	implementation of this activity has	
		management in			for initiation of	been met	
		AP and LSGU			implementation of the		
		within SCTM			project Human Resource	Initiation of this activity is planned for	
					Management in LSGU	July 2016.	
	ι	1	c I		<b>v</b>	4	

			implemented by the Council		
			of Europe from EU IPA	The network should be formed and the	
			2012 donations. 1.	first meeting of the network should be	
			Enactment of the Law on	held by the end of 2016	
			Employees in Autonomous		
			Provinces and LSGU. 2.		
			Enactment of the Law on		
			Salaries of Employees in		
			LSGU.		
			After enactment of the		
			Laws, the Agreement		
			between the EU and the		
			Council of Europe was		
			signed and implementation		
			of the project has been		
			initiated.		
			The planned duration of the		
			project was 36 months, but		
			this period has been		
			shortened to 24 months		
			because of delay in		
			implementation.		
			Local and parliamentary		
			elections		
			Election of managers at the		
			local government level		
	3. Evaluation of	Q4 2015	The reason for delay is	By initiation of implementation of the	Q4 2016
	the existing		postponement of time limits	project Human Resource Management	
	human		for enactment of laws which	in LSGU the first condition for	
	resources		constitute two preconditions	implementation of this activity has	
	management		for initiation of	been met	
	software in		implementation of the		
	LSGU and		project Human Resource		
	development of		Management in LSGU	The activity has been initiated in July	
	the concept of		implemented by the Council	2016 by hiring of consultants for	
	single electronic		of Europe from EU IPA	preparation of two analyses: Analysis	
	software for		2012 donations. 1.	1) - which includes analysis of the	
	LSGU		Enactment of the Law on	existing human resource management	
			Employees in Autonomous	software in local self-government units	
			Provinces and LSGU. 2.	and development of a single software	
			Enactment of the Law on	at the local level in accordance with	
				legal arrangements and Analysis 2) –	
					<u> </u>

					Salaries of Employees in LSGU. After enactment of the Laws, the Agreement between the EU and the Council of Europe was signed and implementation of the project has been initiated. The planned duration of the project was 36 months, but this period has been shortened to 24 months because of delay in implementation. Local and parliamentary elections Election of managers at the local government level	which includes development of a single national monitoring system for trainings for employees in local self- government units. Preparation of the first two draft analyses and organization of consultative meetings with relevant institutions is underway.	
MPALSG – department	2.3.4. A coordinated,	1. Establishment of the Council	Q2 2015		postponement of time limits for enactment of the Law on	The Government should take office With the aim of ensuring successful	Q3 2016
competent for	permanent and	for Professional			Employees in LSGU and	introduction of the professional	After the
local self-	sustainable	Advancement of			Autonomous Provinces.	advancement system for employees in	Government
government	system for	employees in		-	The Law has been enacted,	local self-government units, the	takes office.
-	professional	LSGU			after which the legal basis	Government should form the	
<u>Partners:</u>	advancement				has been ensured for	Professional Advancement Council.	
SCTM	of LSGU				formation of the Council		
	employees				Local and parliamentary		
Line ministries	established, which will	2. Determination	02 0045		elections	Formation of the Destancional	00.0017
European	contribute to	2. Determination of roles and	Q3 2015		Postponement of time limits for enactment of laws which	Formation of the Professional Advancement Council after the	Q2 2017
Integration	increased	responsibilities			constitute two preconditions	Government takes office.	
Office	levels of	of MPALSG and			for initiation of		
	knowledge and	other ministries			implementation of the	This activity is implemented by the	
Council of	skills of LSGU	in connection			project Human Resource	Council and MPALSG	
Europe	employees	with			Management in LSGU		
(implements	necessary for	management of			implemented by the Council	After the Government takes office and	
the EU IPA	achievement of	LSGU			of Europe from EU IPA	after the Council is formed, the activity	
2012 project)	main	professional			2012 donations. 1.	will be initiated	
LSGU	postulates of modern local	advancement			Enactment of the Law on		
LOGU	modern local	tasks, including			Employees in Autonomous Provinces and LSGU. 2.		
		description of			FIDVINCES and LSGU. 2.		

	I				
self-	employees' jobs		Enactment of the Law on		
govern	nment and their		Salaries of Employees in		
	professional		LSGU.		
	training		After enactment of the		
			Laws, the Agreement		
			between the EU and the		
			Council of Europe was		
			signed and implementation		
			of the project has been		
			initiated.		
			The planned duration of the		
			project was 36 months, but		
			this period has been		
			shortened to 24 months		
			because of delay in		
			implementation.		
			The Law on Employees in		
			Autonomous Provinces and		
			LSGU has been enacted,		
			after which the legal basis		
			has been ensured for		
			formation of the Council.		
	3. Determination	Q3 2015	The reason for delay is	By initiation of implementation of the	Q4 2016
	of mandatory	Q0 2010	postponement of time limits	project Human Resource Management	Q12010
	elements for		for enactment of laws which	in LSGU the first condition for	
	professional		constitute two preconditions	implementation of this activity has	
	advancement		for initiation of	been met	
	programs for		implementation of the		
	employees in		project Human Resource		
	LSGU and		Management in LSGU		
	unique criteria in		implemented by the Council		
	terms of		of Europe from EU IPA		
	requirements		2012 donations. 1.		
	governing the		Enactment of the Law on		
	procedure for		Employees in Autonomous		
			Provinces and LSGU. 2.		
	general inter- sectoral and				
	sectoral and sectoral		Enactment of the Law on		
			Salaries of Employees in		
	programs (rules		LSGU.		
	for the adoption		After enactment of the		
	of programs,		Laws, the Agreement		
	rules for the		between the EU and the		

evaluation		Council of Europe was
implemente		signed and implementation
programs)		of the project has been
		initiated.
		The planned duration of the
		project was 36 months, but
		this period has been
		shortened to 24 months
		because of delay in
		implementation.
		Local and parliamentary
		elections
4. Determir	ation Q4 2015	The reason for delay is By initiation of implementation of the Q4 2016
of the		postponement of time limits project Human Resource Management
requiremen	s to	for enactment of laws which in LSGU the first condition for
be met by		constitute two preconditions implementation of this activity has
entities (na		for initiation of been met
persons an		implementation of the
legal entitie		project Human Resource
implementa		Management in LSGU
of professio		implemented by the Council
advanceme		of Europe from EU IPA
programs for		2012 donations. 1.
employees	n	Enactment of the Law on
local self-		Employees in Autonomous
governmen		Provinces and LSGU. 2.
units and		Enactment of the Law on
initiation of	he	Salaries of Employees in
process of		LSGU.
periodic		After enactment of the
accreditatio		Laws, the Agreement
such entitie	6	between the EU and the
		Council of Europe was
		signed and implementation
		of the project has been
		initiated.
		The planned duration of the
		project was 36 months, but
		this period has been
		shortened to 24 months
		because of delay in
		implementation.

				Local and parliamentary		
				elections.		
	5. Introduction of	Q4 2015	Ī	The reason for delay is	By initiation of implementation of the	Q2 2017
	mechanisms for			postponement of time limits	project Human Resource Management	
	keeping records			for enactment of laws which	in LSGU the first condition for	
	of approved and			constitute two preconditions	implementation of this activity has	
	implemented			for initiation of	been met	
	general and			implementation of the		
	special			project Human Resource		
	professional			Management in LSGU		
	advancement			implemented by the Council		
	programs for			of Europe from EU IPA		
	employees in			2012 donations. 1.		
	LSGU			Enactment of the Law on		
				Employees in Autonomous		
				Provinces and LSGU. 2.		
				Enactment of the Law on		
				Salaries of Employees in		
				LSGU.		
				After enactment of the		
				Laws, the Agreement		
				between the EU and the		
				Council of Europe was		
				signed and implementation		
				of the project has been		
				initiated.		
				The planned duration of the		
				project was 36 months, but		
				this period has been		
				shortened to 24 months		
				because of delay in		
				implementation.		
				Local and parliamentary		
				elections.		

M	easure 3.2:	Improvement	t of budget plannin	a and preps				
Activity impleme ntation status	Institution responsible for implementati	Result	Activity	Time limit for impleme ntation	Progress made, achievements made through activity	from the plan and Koy stone personal to implement Expec		
	on			indución		measures taken to address issues	the activity, with recommendations (milestones)	of completion of the activity
	MF – department competent for the budget <u>Partners:</u> RSPP GGS HRMS SCTM	3.2.1. Process of planning and preparation of the multi- annual budget program at all government levels is operatively and methodological ly improved	<ol> <li>Process analysis, monitoring and control of programme budgeting and identification of recommendation s for improvement</li> <li>Improvement of the programme budgeting methodology and preparation of new instructions in accordance with the recommendation s</li> </ol>	Q1 2016 Q2 2016	The analysis has been performed and the basis has been ensured for improvement of the programme budgeting methodology.	Draft amendments to the methodology have been prepared. The activity has been delayed because development of software for budget preparation and harmonisation of technical and methodological solutions are underway. The methodology will be officially published after completion of the software for budget preparation.	Adjusting software functionalities to the programme budget preparation methodology	Q3 2016
			3. Organisation of training of civil servants for improvement of the programme budget	Q2 2016		The activity has been delayed because the new programme budget preparation methodology, according to which trainings will be organized, has not been officially published yet.	Training for trainers is currently underway, which is organized in cooperation with HRMS. After completion of training we will have certified trainers for programme budget who will hold trainings in program budget.	Q3 2016

			6. Stengthening the LSGU capacities for programme budgeting process in accordance with the programme budgeting methodology (tr ainings, workshops, guides, handbooks) and property management	Cont. in 2016 and 2017	7 sectoral workshops have been held with over 100 participants which were used as a basis for preparation of a new draft proposal programme structure for LSGU defined under Annex 5 of the Instructions for Preparation of Programme Budget, which is currently being reviewed by the Ministry of Finance.	Sectoral workshops are planned for improvement of uniform objectives and indicators A total of 12 regional workshops are planned for representatives of all LSGU, with expected attendance of 1000 representatives of LSGU.	Q3 2016 Q4 2016
ЕРП ПФМ	MF – department competent for the budget <u>Partners:</u> European Integration Office RSPP	3.2.2 Planning and implementation of capital projects according to the priority introduced and applied and predictability in implementation increased	1. Assessment of capital projects by budget spending units and defining of the implementation plan for assessed capital projects	Q3 2015	The Draft Regulation on the Content, the Manner of Preparation and Evaluation and Monitoring of Implementation and Reporting on Implementation of Capital Projects has been prepared. It is necessary to bring into compliance and consider all remarks and suggestions of all relevant actors involved in implementation of the Regulation.	Adoption of the Regulation on the Content, the Manner of Preparation and Evaluation and Monitoring of Implementation and Reporting on Implementation of Capital Projects	Q3 2016

	objective 3:							
Improven	nent of public finar	ices and public proc	urement manageme	ent				
Ν	leasure 3.3:	Improvement	t of the financial ma	anagement s	system and control of use o	f public resources and interna	al audit	
Activity implem entatio	Institution responsible			Time	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECI OR HAS BEEN INITIATED	FIED TIME LIMIT
n status	for implementati on	Result	Activity	limit for impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
	MF – department competent for internal control and internal audit (CHU)	3.3.1. Mid-term framework for the implementation of internal financial control in the public sector adopted	1. Adoption of the new Strategy for Development of Internal Financial Control in the Public Sector for the period 2015 – 2019, with consultations with the public, key budget spending units and the European Commission	Q1 2015		The Draft Strategy for Development of Internal Financial Control in the Public Sector for the period 2016 – 2020 has been prepared, which will be adopted by the new Government.		Q3 2016
ПФМ	MF – department competent for internal control and internal audit (CHU) <u>Partners:</u> MPALSG HRMS	3.3.2 The financial management and control system (FMC) improved	1. Assessment of professional, administrative and institutional capacities in the Ministry of Finance in order to ensure full functionality of the Internal Control and Internal Audit Department for	Q4 2015		The Strategy for Development of Internal Financial Control in the Public Sector for the period 2016 – 2020 has not been passed. This Strategy should be used to assess professional, administrative and institutional capacities of MF in order to ensure full functionality of the Internal Control and Internal Audit Department for		Q2 2017

		<b>.</b>	r		
		implementation		implementation of activities	
		of act. within the		within the sphere of	
		sphere of		competence of the central	
		competence of		unit for harmonization of	
		the central unit		financial management and	
		for		control	
		harmonization of		Control	
		financial		World Bank consultants	
				performed a vertical	
		management			
		and control		analysis of MF, including	
				the main internal control	
				and internal audit unit. Two	
				meetings were held with	
				representatives of this unit.	
				According to available	
				information, the World Bank	
				report is at its final stage	
				and, depending on results	
				of the analysis,	
				recommendations and	
				actual circumstances and	
				legal possibilities, activities	
				will be undertaken to	
				strengthen professional,	
				administrative and	
				institutional capacities of	
				the Internal Control and	
				Internal Audit Department	
MF –	3.3.3.	1. Assessments	Q4 2015	The Strategy for	Q2 2017
department	Capacities and	of professional,		Development of Internal	
competent for	functionality of	administrative		Financial Control in the	
internal control	the internal	and institutional		Public Sector for the period	
and internal	audit system	capacities in the		2016 – 2020 has not been	
audit (CHU)	improved	Ministry of		passed.This Strategy	
( <i>)</i>		Finance to		should be used to assess	
Partners:		ensure full		professional, administrative	
HRMS		functionality of		and institutional capacities	
		the Internal		of MF in order to ensure full	
		Control and		functionality of the Internal	
		Internal Audit			
				Control and Internal Audit	
		Department for		Department for	
		implementation		implementation of activities	

of act. Within	the	within the sphere of
sphere of		competence of the central
competence	the	unit for harmonization in the
of central un		field of internal audit
harmonizatio		
internal audi		World Bank consultants
		performed a vertical
		analysis of MF, including
		the main internal control
		and internal audit unit. Two
		meetings were held with
		representatives of this unit.
		According to available
		information, the World Bank
		report is at its final stage
		and, depending on results
		of the analysis,
		resommendations and
		actual circumstances and
		legal possibilities, activities
		will be undertaken to
		strengthen professional,
		administrative and
		institutional capacities of
		the Internal Control and
		Internal Audit Department

•	leasure 3.4:		urement management		act increatorate			
Activity implem	Institution					IF ACTIVITY HAS NOT BEEN IMPLEMENTED WITHIN THE SPECIFIED TIME		
entatio n status	responsible for implementati on	Result	Activity	Time limit for impleme ntation	Progress made, achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	OR HAS BEEN INITIATED FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected tim of completio of the activit
	MF – unit responsible for budget inspection	3.4.1. Capacities and functionality of the budget inspectorate ensured	1. Assessments of professional, administrative and institutional capacities in the Ministry of Finance to ensure full functionality of the budget inspectorate	Q4 2015		Under the Public Finance Management Reform Programme 2016-2020, which was passed in November 2015, time limits for strengthening of capacities and functionality of the budget inspectorate have been delayed until the second quarter of 2016 and the fourth quarter of 2017. Under the Bylaw on Internal Organisation and Job Classification of 21 January 2016, the new Public Funds Control Department has been formed which in addition to the public procurement system and prevention of irregularities and frauds in management of the EU funds, also incorporates the budget inspectorate. World Bank consultants performed a vertical analysis of MF, including the budget inspection unit. Three meetings were held with representatives of this		Q4 2017

2. Revision of the legislative framework for work of the framework for work of the metal set of the s			1	with Annually ( ) and the		
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the Budget Inspectorate.       Q4 2016						
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget Inspectorate       Q4 2016						
2. Revision of       Q4 2015         2. Revision of       Q4 2015						
2. Revision of       Q4 2015         2. Revision of       Q4 2015         4. Revision of       Q4 2015						
actual circumstances and legal possibilities, activities will be undertaken to strengthen professional, administrative and institutional capacities of the budget inspection unit. In addition, SIGMA consultants performed a functional analysis of the budget inspection unit and according to available information, their report is at the final stage. Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016						
Image: Second						
2. Revision of the legislative framework for       Q4 2015         3. Revision of the legislative framework for       Q4 2015         4. Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016				actual circumstances and		
2. Revision of the legislative framework for       Q4 2015				legal possibilities, activities		
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016				will be undertaken to		
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016				strengthen professional,		
2. Revision of the logislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016				administrative and		
2. Revision of the legislative framework for       Q4 2015         2. Revision of the legislative framework for       Q4 2015						
In addition, SIGMA         consultants performed a         functional analysis of the         budget inspection unit and         according to available         information, their report is         at the final stage.         Implementation of         recommendations will         depend on the         abovementioned         circumstances, primarily         legal possibilities.         2. Revision of         the legislative         framework for						
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2015						
2. Revision of the legislative framework for       Q4 2015         2. Revision of the legislative framework for       Q4 2015						
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget inspectorate.       Q4 2016						
2. Revision of the legislative framework for       Q4 2015         2. Revision of the legislative framework for       Q4 2015						
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016						
at the final stage.       Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2015						
Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Implementation of recommendations will depend on the budget system relating to the budget inspectorate.       Implementation of recommendations will depend on the abovementioned circumstances, primarily legal possibilities.       Implementation of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016						
Image: Second state of the legislative framework for       Q4 2015       Image: Second state of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016						
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016						
2. Revision of the legislative framework for     Q4 2015     Amending of the provisions of the Law on Budget System relating to the budget inspectorate.     Q4 2016						
2. Revision of the legislative framework for     Q4 2015     Amending of the provisions of the Law on Budget System relating to the budget inspectorate.     Q4 2016						
2. Revision of the legislative framework for     Q4 2015     Amending of the provisions of the Law on Budget System relating to the budget inspectorate.     Q4 2016						
2. Revision of the legislative framework for       Q4 2015       Amending of the provisions of the Law on Budget System relating to the budget inspectorate.       Q4 2016						
the legislative     on Budget System relating to the       framework for     budget inspectorate.				legal possibilities.		
framework for budget inspectorate.			Q4 2015			Q4 2016
		the legislative			on Budget System relating to the	
		framework for			budget inspectorate.	
		work of the			Amending of the Regulation on the	
budget Work, Powers and Credentials of the						
inspectorate to						
ensure Passing of the single methodology on						
functionality in						
work in during controls and regulation of work						
accordance with of the budget inspectorate accordingly.						
the defined						
responsibilities						
of the financial						
inspectiorate						
compatible with						
the concept of						

	internal financial		
	control in the		
	public sector		

N	leasure 4.1:	Improvement	t of the legislative <b>p</b>	process as a	part of a wider system of G	overnment public policies ma	anagement	
Status of ctivity	Institution responsible			Deadline	Achieved progress, what	IF THE ACTIVITY HAS NOT	BEEN IMPLEMENTED IN THE PRESCR OR HAS BEEN INITIATED	IBED DEADLINE
mplem entatio n	for implementati on	Result	Activity implei	for impleme ntation	me has been accomplished	Reasons for the delay of plan and undertaken measured to resolve the problem	FURTHER STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Estimated time for implementation of the activity
Pa MF 1) Re Se Leç Ge MF	RSPP <u>Partners:</u> MPALSG (act 1) Republic Secretariat for Legislation GenSec MFin HRMC (Act 5) CSO	4.1.1. Improved process of development and implementation of regulations in a manner that ensures inter- departmental coordination and assessment of potential effects, monitoring	1. Prescribing the manner of education, function and responsibility of work groups for drafting of regulations (amendments to the Decree on principles of internal structure and job descriptions)	2. Quarter 2015		The amendments to the Act on principles for internal structure and job descriptions have not yet been adopted, however RSPP, in cooperation with MPALSG are conducting the necessary activities connected to the analysis of the current practices in education, functioning and responsibilities of the working groups for the preparation of regulations and public policies documents.	Drafting amendments to the Act on the principles of internal structure and job descriptions and adopting such amendments	1. Quarter 2017
		implementation , evaluation and reporting on the of the regulation2. Preparation and adoption of the strategic document of the connection with the legislation3. Quarter 2015	The Strategy and the Action Plan were adopted on the Governmental session on 23 January 2016, in accordance with the Annual Operational Plan of the Government for 2016.					

implementation of the Strategy)			
3. Methodological improvement of the system of analysis of effect of regulations and analysis of effects of public policies documents	1. Quarter 2016	Underway are consultations related to the draft version of the Act on the methodology of public policy management, analysis of the effects of the public policies and regulations and the content of individual public policy documents. After completion of the consultations, the Act shall be adopted, and also a Law on the Planning system in RS.	
4. Methodological arrangement of the system of analysis of effect of regulations and analysis of effects of public policies documents on the budget	2. Quarter 2016	Underway are consultations related to the draft version of the Act on the methodology of public policy management, analysis of the effects of the public policies and regulations and the content of individual public policy documents and the Regulation on the short- term planning of the state administration bodies. After completion of the consultations, the Act shall be adopted, and also a Law	

			on the Planning system in RS.		Government the final drafts to be reviewed and adopted.
5. Preparation of the training program and implementation of civil servants training on the subject of analysis of effects of regulations and public policies documents, and the legislative process	2. Quarter 2015 - preparati on (4 <sup>th</sup> quarter 2017 – impleme ntation)	The activity is going according to plan. Prepared and implemented training programs in the area of the legislative processes: - In the program of general continuous professional development of the civil servants participating in the preparation of regulations (Coordination and cooperation in the procedure of preparation of regulations, planning, preparation and application of regulations, application of grammar, stylistic and orthographic rules in drafting the regulations, analysis of the effects of the regulations – a way to quality regulations, harmonization with the EU Acquis, evaluation of the risk of corruption in the regulations), - In the introductory programs in the Program for the unemployed (Basics of the Legislative process) - In the program for general professional training, as the third module of the training on "Managing the legislative process". In the first half of 2016, representatives of RSPP in the frames of the		Completion of the consultations and adoption of the acts. As necessary, and according to the Plan for realization of the Program of the administration, trainings shall be realized continuously to the end of 2017.	4. Quarter 2017 (cont.)

	T	<u>г</u>			I
			stated programs held		
			rainings on the topic of		
			analysis of the effects of		
			he regulations and on		
			management of the		
		le	egislative process. Around		
			35 students attended these		
		t	rainings (Heads of		
		0	different bodies of the		
		5	State Administration and		
		0	civil servants). These		
		t	rainings contribute to the		
		l p	professional knowledge of		
		t	the civil servants related to		
		t	the analysis of the effects		
			of the public policy		
			documents and		
		r	regulations, and for the		
			mprovement of the		
			egislative processes.		
			Programs have been		
			created related to the		
			conclusion of international		
			documents, as well as		
			programs for training of		
			nspectors.		
			A total of 10 trainers		
			engaged by HRMS		
			realized 11 trainings in this		
		a	area, with 186 participants,		
			who assessed their work		
			with grade point average of		
			4.88, applicability of		
			acquired knowledge –		
		4	4.39, and general grade of		
			4.71 for the quality of the		
			realized training as a		
			whole.		
			After adopting the set of		
			acts, training programs		
			shall be additionally		
			mproved so that they would		
			inproved so that they would		

	completely support the		
	solutions prescribed in the		
	adopted acts, and the civil		
	servant could be		
	adequately prepared to		
	apply such decisions and		
	provisions in practice.		

	Objective 4: of legal security ar	nd improvement of t	he business environ	ment and the	e quality of public services prov	ision		
	leasure 4.2:	Improvement	t of administrative	procedures	and provision of conduct of	state administration bodies a	and bodies and organizations of public rinciples of good governance	administration in
Status of activity	Institution responsible			Deadline	Achieved progress, what	IF THE ACTIVITY HAS NOT	BEEN IMPLEMENTED IN THE PRESCR OR HAS BEEN INITIATED	RIBED DEADLINE
implem entatio n	for implementati on	Result	Activity	for impleme ntation	has been accomplished with the activity	Reasons for the delay of plan and undertaken measured to resolve the problem	FURTHER STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Estimated time for implementation of the activity
	MPALSG – Sector responsible for the matters of the State Administration <u>Partners:</u> HRMS CSO	4.2.3. Provided organizational and personnel prerequisites for implementation of the Law on General Administrative Procedure	1. The introduction of the test subject Administrative Procedure (LAP) as a mandatory part of the state examination and preparation of additional material for examination <sup>9</sup>	1. Quarter 2016		<ul> <li>Draft-act has been prepared regarding the amendments to the Act on the program and the manner of taking the State exam, by which the areas within the content of the examination subject in the Program for the State examination of the civil servants with higher education is being amended with addition of the subject – Administrative dispute and procedure, and in the Program for the State exam for the civil servants with secondary education the subject – Administrative procedure is added.</li> <li>In accordance with the Rules of Procedure of the Government, a Rationale</li> </ul>	<ul> <li>Submitted draft-act, along with supplements to the Government, to be reviewed and decided on a session of the Government.</li> <li>Preparation and publication of an added issue of the Guidebook on taking the State exam, which contains a chapter about the subject – Administrative procedure</li> </ul>	IV quarter 2016 (December 2016)

<sup>9</sup> When we will plan the amendments to the Program for the State professional exam and the preparation of the Exam Guidebook, we shall consider the option to include in the Program the issue of personal data protection, in accordance with the initiative of the Commissioner for public information and personal data protection, having in consideration the low level of application of the Law on Personal data protection.

	3. Preparation of program and implementation of employees training in the organizational monitoring unit	2. Quarter 2016 - preparati on 4. Quarter 2016 - impleme ntation	has been prepared to the Act and other additions submitted together with the draft-act. • Opinions have been collected from the competent bodies regarding the text of the Draft-act. • A procedure has been initiated for public procurement, whereby, among others, is the preparation of amended and completed issue of the Guidebook on taking the State exam, which contains a chapter about the subject – Administrative procedure According to the Rulebook on internal structure and job descriptions of MPALSG, starting from January 2016, in the Sector for development of good governance, a small unit on monitoring the application of systemic laws has been established. This group is comprised of two employees, previously allocated in the Sector for normative issues. They have completed "Training of trainers" training regarding the Law on Inspection, in the first and second quarter of 2016, having in consideration that this is a Law in the field of operation	Implementation training for the new legal solutions in the process of reform of the public administration for the LAP, in the 3 <sup>rd</sup> and 4 <sup>th</sup> quarter of 2016 and other trainings as deemed necessary	IV Quarter 2016

	4. Preparation and implementation of program for professional development of civil servants and other employees in the public administration for implementation of LAP	2. Quarter 2016 - preparati on 4. Quarter 2017 - impleme ntation	In the 2 <sup>nd</sup> quarter of 2016, there was a public procurement by MPALSG, in two rounds, with subject services for the implementation of the process of promotion of the regulation and implementation of LAP (services for drafting educational guides) with delivery deadline for the subject of the procurement 30 days (for preparation of the guidebook for taking the State professional exam related to LAP) and 90 days (for preparation of a Practice book for implementation of LAP with forms for practical use), - In the 2 <sup>nd</sup> quarter the FWC delegation prepared TOT in the frames of the Plan for public procurement for 2016, whose objective is development of a training program for trainers and providing mentorship in the implementation of the training for the civil servants Adopted on 09.03.2016, the Rulebook on the Program for general	Development of methodology and training programs in accordance with the target groups, selection of future trainers, development of e-learning platforms and establishing an e- learning course with adequate mentorship.	l quarter 2017 (long-term)
			training for the civil servants Adopted on 09.03.2016, the		

	for general continuous professional dvelopment dedicated to the Management with the let process and the administrative acts, a training is projected for General administrative procedure – introduction the provisions of the new Law. HRMS with the support of GIZ project for legal and judicial reform realized of training on the implementation of the new LAP "General administrative procedure introduction of the provisions of the new law (Lecturer: D. Milanovikj, PhD) with 38 participant HRMS is planning to organize additional training to the ord of the	gal to v of ne ew e
	trainings to the end of th year.	e

					T			
	MPALSG –	4.2.4. Public	2. SAB have	4.		According to the	Formation of the Government	
	Sector	administration	improved and	Quarter		Operational plan of the		
	responsible for	applies the	established	2015		Government for 2016, it is		
	the reform of	principles of	internal			prescribed that the		
	the Public	good	procedures with			Government should		
	Administration	governance in	aspects for more			prepare a Bill amending the		
		its work, and in	efficient			Law on the Ombudsman		
	Partners:	particular	response and			and a bill on the		
		, provides a	decision making			amendments to the Law on		
	Gen-Sec (act.	response to the	regarding rights,			free access to public		
	3)	needs of	obligations and			information, which the		
	HRMS	citizens in	interests of			Government should		
AP 23	Competent	planning and	citizens,			prepare and submit in		
	ministries and	implementation	including			further procedure,		
	other SAB	of public	resolution of			MPALSG. With these		
		policies	disputes filed by			amendments to the laws,		
		penere	citizens, in			they would more precisely		
			accordance with			regulate the organizational		
			the			structure regarding the		
			recommendation			relations with independent		
			of the			state bodies, the		
			Ombudsman			mechanisms of informing,		
			Ombudaman			etc.		
						616.		
			3. SAB and	4.		According to the	Formation of the Government	
			GSG establish	Quarter		Operational plan of the		
			an	2015		Government for 2016, it is		
			organizational			prescribed that the		
			structure for			Government should		
			relations with			prepare a Bill amending the		
			the Ombudsman			Law on the Ombudsman		
			(monitoring of			and a bill on the		
AP			procedure			amendments to the Law on		
23			according to the			free access to public		
			recommendation			information, which the		
			s, preparation of			Government should		
			reports, etc.)			prepare and submit in		
			100010, 010.7			further procedure,		
						MPALSG. With these		
						amendments to the laws,		
						they would more precisely		
						they would more precisely		

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4 7		regulate the organizational structure regarding the relations with independent state bodies, the mechanisms of informing, etc.		
4. The introduction the Code of Good Governance in the bodies and organizations of the public administration	1. Quarter 2016	Not adopted		
5. Strengthening of two-direction communication channels between citizens and public administration: - Preparation of plans for regular feedback by citizens regarding public services - introduction of obligation of taking into consideration of research results when adopting strategic and operational SAB plans	1. Quarter 2016			
6. The introduction the Code of Good Governance and issues within the competence of	1. Quarter 2016	• A draft-act was prepared regarding the amendments to the Act on the program and manner of taking the State professional exam, by which the areas within	• Submitted draft-act, along with supplements to the Government, to be reviewed and decided on a session of the Government.	IV quarter 2016 (December 2016)

	the			the exam subject – System		
	Commissioner			of State administration in		
	for Protection of			the Program of State exam		
	Equality into the			for civil servants with higher		
	state			education and Basics of the		
	examination			system of State		
	program and			administration and		
	amendment of			constitutional structure in		
	the state exam			the Program for the State		
	Guidelines			exam for civil servants with		
	Guideinies			secondary education		
				related to the regulations in		
				the field of competences of		
				the Commissioner for		
				protection of Equality.		
				<ul> <li>In accordance with the Rules of Procedure of the</li> </ul>		
				Government, a Rationale		
				has been prepared to the Act and other additions		
				submitted together with the		
				draft-act.		
				Opinions have been		
				collected from the		
				competent bodies regarding		
	0.0	0		the text of the Draft-act.		11/ 1 00/0
	8. Preparation	2.	<ul> <li>Adopted on 09.03.2016,</li> </ul>	A draft-act was prepared	Submitted draft-act, along with	IV quarter 2016
	and	Quarter	the Rulebook on	regarding the amendments	supplements to the Government, to be	(December
	implementation	2016	the Program for general	to the Act on the program	reviewed and decided on a session of	2016)
	of training	preparati	professional development	and manner of taking the	the Government.	
	programs of	on	of the civil servants	State professional exam,	Preparation and adoption of a draft-	
	employees in	4 <sup>th</sup>	employed in the State	by which the areas within	rulebook, upon collecting the opinion	
	the Civil Service	Quarter	administration and	the exam subject – System	of the High administrative council and	
	on Code of	2017	Governmental services for	of State administration in	implementing a procedure in	
	Good	impleme	2016, according to which in	the Program of State exam	accordance with the Rules of	
	Governance,	ntation	Chapter VIII of the	for civil servants with higher	Procedure of the Government.	
	particularly		Program for general	education and Basics of the		
	horizontal		continuous professional	system of State		
	incorporation		development dedicated to	administration and		
	into the content		the Protection of Minority	constitutional structure in		
	of training which		and human rights, part 3	the Program for the State		
	are a part of the		on the Human rights and	exam for civil servants with		

			1	
	general program	personal data protection, in	secondary education have	
	of professional	the training on Human	been amended with	
	development	rights protection there are	questions related to the	
		issues on the generally	regulations on the	
		accepted standards and	principles of good	
		principles of good	governance.	
		governance.	In accordance with the	
		5	Rules of Procedure of the	
			Government, a Rationale	
		HRMS according to the	has been prepared to the	
		adopted Program	Act and other additions	
		organized a training on the	submitted together with the	
		Protection of human rights	draft-act.	
		and Ombudsman, with	Opinions have been	
		lecturers from the office of	collected from the	
		the Ombudsman		
		the Ombudsman	competent bodies regarding the text of the Draft-act.	
			After adoption of the Act	
			amending the Act on the	
			program and manner of	
			taking the state	
			professional exam, a	
			Rulebook shall be adopted	
			on the amendments to the	
			Rulebook on the Program	
			on general professional	
			development of the civil	
			servants in the State	
			administration and the	
			Governmental services for	
			2017, by which, the	
			content of the relevant	
			modules of the Introductory	
			program for general training	
			for taking the State	
			professional exam of the	
			candidates and newly	
			employed shall be	
			amended in accordance	
			with the prescribed Act.	
			with the prescribed Act.	

	Objective 4:							
Increase	of legal security ar	nd improvement of t	he business environ	ment and the	e quality of public services prov	vision		
Measure 4.3: Reform of the inspection supervision and ensuring better public interest protection, with reducing administrative costs of inspection supervision increase of legal security of subjects of the inspection supervision								vision and
Status of activity	Institution responsible			Deadline	Achieved progress, what	IF THE ACTIVITY HAS NOT	BEEN IMPLEMENTED IN THE PRESCR OR HAS BEEN INITIATED	RIBED DEADLINE
implem entatio n	for implementati on	Result	Activity	for impleme ntation	has been accomplished with the activity	Reasons for the delay of plan and undertaken measured to resolve the problem	FURTHER STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Estimated time for implementation of the activity
	MPALSG – Sector for Inspection related issues <u>Partners:</u> Competent ministries RSPP EAD – MPALSG (act. 4) Ombudsman	4.3.2 Provided coordinated work of all inspections	2. Analysis of the inspections' business processes	4. Quarter 2015		-Underway is the finalization of the analyses, with the support of USAID -The coordinative commission and the Group for monitoring the implementation of the systemic regulations in the field of MPALSG regularly monitor and analyse the work of the inspections and measure undertaken measures in direction of application of the provisions of the Law on Inspection supervision, with the support of consultants from USAID Project for better business conditions. - On a monthly level, and on a predetermined form, inspections deliver information about the work of working groups and professional teams, as well as report on the control of unregistered entities	Realization of specification for software development - Completing the analysis of the business processes of all Inspections on a State level is in its final phase	III quarter 2016 (long-term)

3. Provision of support to the Coordination Commission work and functioning	quarterJanu2017.sittin(cont.)CoorInspraddiiactivrevieof thregaof urrepoworkprofeactivimpleTrairinsprLawsupehas orevietopicwhicmerrprofegrouproc2. ForfurthandCoora puannoanalyimplethe L	n the period from nuary until June 2016, 3 ings were held of the ordination board for pection supervision In tition to the regular ivities, such as the iew of monthly reports he inspections arding results of control anregistered entities, ords on the work of rking groups and fessional teams, and ivities related to the Jementation of the sining program for pectors regarding the w on inspection s on its agenda the iew of an individual ic or current problem ich through the mbers of the Board or fessional teams and ups are reviewed, cessed or overcome. For the purpose of ther support for the work i function of the ordinative commission, ublic procurement was nounced for services of alysis of the peters in process of Law on inspection pervision according to	
	imple the L supe lots, 7.87	plementation process of	

		<ul> <li>Lot 1 – Improvement of the internal organization of the inspection work, estimated value of 3.750.000.0 dinar, VAT excluded.</li> <li>LOT 2- Improvement of the planning of the inspection supervision, estimated value of 3.625.000.00 dinars, VAT excluded</li> <li>LOT 3- Improvement of the transparency of the work of the Coordinative commission and inspection, estimated value of 500.000.00 dinars, VAT excluded.</li> <li>The Call was announced with a Decision as of 16 June 2016.</li> <li>Call for tenders and tender documentation, published on the Portal for public procurements and the internet page of the contracting authority on 24 June 2016.</li> <li>The deadline for submitting the offers is 28 June 2016.</li> </ul>			
4. Establishment and maintenance of a single information system (e- inspector) for pilot inspections	4. quarter 2017. (cont.)		The second phase of the project has not started according to the projected process of public procurement, and the internal procedure of the MFin related to the Sectorial budget support. Two letters have been sent by EAD to MFin.	It is necessary to provide funding for the project in total of 200 million RSD.	18 months from the beginning of the procurement

	5. Monitoring the	4.	This activity, for the stated	
	implementation	quarter	reporting period is realized	
	of obligations	2017.	through collection of	
	arising from the	(cont.)	monthly reports on	
	Law for republic		inspection supervision of	
	inspections and		unregistered entities and	
	other state		information on the work of	
	organs, ex-post		the working groups and	
	analysis and		professional teams within	
	taking measures		the Commission for	
	for application		coordination of the	
	improvement		inspection supervision.	
	and		These reports and	
	implementation		information are being	
	of training for		delivered through forms	
	employees in		specially intended for that	
	relevant		purpose.	
	ministries who		1. The results of the	
	perform these		conducted inspections on	
	tasks		unregistered entities are	
			expressed in the data	
			received from the Agency	
			for economic registries.	
			According to the data of	
			the Economic registries	
			Agency, the number of	
			newly registered entities for	
			the first six months (Jan-	
			Jun 2016) is 18.299. The	
			total number of newly	
			registered entities in the	
			period from the beginning	
			of application of the law	
			(August 2015- June 2016)	
			is 33.932), which is the	
			same compared to the	
			previous year, Aug 2014-	
			Jun2015, when the number	
			was 27.614, 22.9% higher.	
			In the previous two months	
			(May-Jun 2016), i.e. in the	
			period of the beginning of	

	1 1		
		full application of the Law	
		on Inspection supervision,	
		the total number of newly	
		registered entities was	
		8.157, which compared to	
		the same period in 2015,	
		when the number was	
		4.761, is 71.3% higher.	
		Also in the same period,	
		we notice	
		Based on the monthly	
		reports of the	
		Inspections for the	
		period January-June	
		2016, in total of 115.805	
		conducted inspection	
		supervisions, a total of	
		1.836 unregistered	
		entities were identified.	
		The Inspection practice	
		has shown that persons,	
		especially unregistered	
		entities abuse the rights	
		related to housing, using it	
		as an office space for	
		illegal function of their	
		entity, and in this group are	
		those with critical level of	
		risk. Due to this, the Law	
		on Inspection supervision	
		prescribes a procedure for	
		conducting inspection in	
		housing premises in the	
		procedure of the inspection	
		visit. According to the data	
		from the reports of the	
		Inspections for the above	
		mentioned months, with a	
		Court order there was	
		inspection of 30 housing	
		premises, and upon	
		request or termination of	
	<u> </u>		

the holder of property in
316 cases, and there were
submitted 1146 reports for
punishable acts and 242
misdemeanour reports.
In relation to the results of
the State inspections
controlling unregistered
entities, based on the
monthly reports of the
inspections for the period
from the beginning of
application of the Law,
August 2015- June 2016,
in around 202.000 of the
total inspection
supervisions, there was
5.151 unregistered entities
identified.
2. At the moment there are
7 working groups and two
professional teams:
a) Working groups for
Prevention of illicit trade;
safety of buildings; food;
protection of natural
resources; public health;
catering and hospitality;
internal supervision.
b) Professional teams for:
Prevention of informal
labour (grey economy);
transport of passengers and goods in the road,
water and rail traffic.
The working group, i.e.
professional team is led by
a member of the
Coordinative commission,
and in the work of the
working group or

MPALSG – Sector responsible for the work of the Inspections <u>Partners:</u> MPALSG MPALSG – EAD (act. 7) HRMS Competent ministries and bodies	4.3.3 Increased capacities of the Inspection services in the introduction of the new system for inspection oversight	1.Establishment of the Commission conducting the exams for the inspectors	1st quarter 2016.	professional team may participate representatives of Inspections which do not have members in the Coordinative commission, holders of public authority, associations, chambers and other associations, scientific and educational institutions, as well as other organizations whose work is related to the system and the work of the Inspection supervision.	1. Collected number of candidates, as follows: The total number of candidates is <b>1653</b> . State Inspection -1050 AP Vojvodina - 41 LSU - 562 2. Funds allocated for that purpose for <b>2016</b> amount to <b>2.120.000,00 RSD</b> . 3. Delivered proposals for the candidates – shall be assessed by USAID It was estimated that it would not be beneficial to establish the Exam Commission since the Government is technical.	The Commission shall be trained after establishing the Government, according to the deadlines determined with the law, which is the beginning of September 2016.
		2. Implementation of exams for inspectors	4 <sup>th</sup> quarter 2016. (from 2nd quarter of 2016.)		Implementation of the results of this activity, related to the number of candidates taking the exam for inspectors, as well as the number of those who passed, or did not pass the exam will depend on the fact whether there will be new vacancies for	The realization of this activity will depend on the future internal arrangements of the Ministry, established according to the Law on

	4. Providing technical and communication infrastructure and conditions for work of the individual inspectorates (cont.)	4 <sup>th</sup> quarter 2017. (cont.)	organization of the work for the inspector exam or such work shall be added to the civil servants who are now organizing the State professional exam. Introduced and applied international inspection standards and restructuring of individual inspections in accordance with modern solutions (management, quality assurance, internal control, inspection practices, etc.) for example, in the case of market inspection, labour inspection, tourist inspection and other. - Priorities have been identified within the Strategic policy for different areas, in accordance with the Law on Inspection and allocating funds and other resources. - Continuous promotion of the technical and communication infrastructure and conditions for work of the individual inspections, in accordance with the results from the competent inspections and performed	Procurement of hardware – estimation (EAD) and conducting public procurement for software for e-inspector and improvement of the inspection oversight (organization, planning and transparency). Prepared technical specification, and in relation to the procurement of hardware and software, it is necessary to conduct additional estimates and analyses	Ministries, upon formation of the new Government IV quarter 2017. (long-term)
			inspections and performed analyses, as well as in relation to procurement of hardware and software for the e-inspector.		
	5. Preparation of guidelines, methodological and instructional materials and documents for individual areas	4. quarter 2017. (cont.)	A Guidebook was prepared for application of the Law on Inspection oversight, along with other material publically available on the official site of the Coordinative commission <u>http://inspektor.gov.rs/</u>	- Preparation of a Guidebook, methodological and instructive materials and documents for individual areas of the inspection oversight by the line ministries and competent bodies. (this is also due to the necessity to harmonize the provisions of individual laws with the Law on inspection, in accordance with article 69 from the Law on	IV quarter 2017. (long-term)

	of inspection control.			(methodological explanations for the unregistered entities, for preparation of check-lists, for inspection in housing areas, coordination of the inspection visits AI and LSU, models of compliance statements in relation to different laws and the Law on Inspection, etc).	Inspection, according to which, after the Government establishes the necessary scope for harmonization of certain laws, the provisions of such laws shall be harmonized with the provisions of the Law on Inspection oversight, within a period of the next six months). - Preparation and implementation of regular trainings and other forms of professional development for the inspectors and regular inspection of their knowledge by the competent ministries and bodies. - Preparation and implementation of special training programs for the newly employed inspectors and mentorship.	
	6. Preparing and implementation of regular training and other forms of professional development for inspectors and younger inspection personnel - mentoring and regular examination	4th quarter 2017. (cont.)	<ol> <li>In the period from January until the end of April 2016, there were organized six trainings, in Novi Sad, 4-5 February, Nish, 25-26 February, Kragujevac 3-4 March, Valjevo, 7-8 April and two trainings in Belgrade, 24- 24 March and 21-22 April, with 225 inspectors attendees. The targeted number of inspectors for the training was 220, whereas, 326 inspectors completed the training, and the interest for this type of training is still big.</li> <li>Adopted on 09.03.2016, the Rulebook on Establishment of a Program for general professional development of the civil servants working in the State administration and Governmental services for</li> </ol>			
		1 1				
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	2016, according to which,					
	in the Program for general					
	continuous professional					
	development of civil					
	servants, in Chapter III					
	Inspection oversight, a					
	training program is planned					
	for the exam for inspectors					
	(composed of 5 modules					
	according to the Rulebook					
	on the Program and the					
	manner of conduction of					
	the exams for inspectors)					
	as well as a program for					
	continuous professional					
	development of inspectors					
	"Towards more efficient					
	Inspections"					
	3. In accordance with					
	adopted programs, HRMS					
	has organized two trainings					
	"Towards more efficient					
	Inspections" for 47					
	inspectors. The trainings					
	were realized by certified					
	trainers, with budget					
	provided by HRMS. At					
	least 2 more trainings are					
	planned until the end of the					
	year due to the big interest					
	with the candidates.					
	4. SCTM, with the support					
	of USAID Project for					
	improving business					
	conditions and OSCE,					
	organized e- trainings					
	through the project					
	intended for local					
	inspectors, and 1.100					
	participants completed the					
	training.					

	5. First advanced training	
	program was held –	
	"Training of trainers"	
	Held in Fruska Gora.	
	(30 June/1July).	
	20 candidates attended the	
	training.	

Specific Objective 4:									
Increase of	of legal security a	nd improvement of t	he business environr	nent and the	e quality of public services prov	vision			
Measure 4.4 Увођење и промоција механизама којима се обезбеђује квалитет јавних услуга									
Status of activity	Institution			Deadlin		IF THE ACTIVITY HAS NOT BEEN IMPLEMENTED IN THE PRESCRIBED DEADLINE OR HAS BEEN INITIATED			
implem entatio n	responsible for implementati on	entatio with the activity n	has been accomplished	Reasons for the delay of plan and undertaken measured to resolve the problem	FURTHER STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Estimated time for implementation of the activity			
	MPALSG – Sector for European Integration and projects <u>Partners:</u> RSPP SAB	<b>4.4.1</b> Implemented instruments for quality management in state administration bodies	1. Analysis of the level of satisfaction, demands and expectations as regards the quality of public services (key stakeholders: citizens, civil society, economy, employed in the public administration)	2 <sup>nd</sup> quarter 2016.		A condition for full realization of this activity is the realization of the activity under 1.1.6.	Provided funds within the bilateral cooperation between the Republic of Serbia and Federal Republic of Germany, for the realization of the following activities related to improvement of the quality control within the public services	The project should start with the realization in the second half of 2016.	

	objective 5:					<b>,</b>		
Increasin	g citizens' participa				· · ·	nance of public administration ac		
Measure 5.1: Improvement of conditions for participation of the interested public in work of public administration, with increase of availability of information on the work of public administration and public finances								
Activity implem	Institution responsible			Time	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	FIED TIME LIMIT
entatio n status	for implementati on	Result	Activity	limit for impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
АП 23	MPALSG – department respinsible for state administration <u>Partners:</u> Commissioner for Information of Public Importance MF (act. 3) GGS CSO LSGU	5.1.1 All pieces of information on work of public administration (number of employees, finances, activities) are available on the Internet and presented in the standardized form	2. Preparation and adoption of proposal of amendments to the Law on Free Access to Information of Public Importance, which would increase proactive publishing and updating of publicly available information	Q4 2015		Under the Action Plan for Negotiation Chapter 23 (adopted on the Government's session held on 27 April 2016), implementation of this activity is planned for the fourth quarter of 2016. Under the Decision number 011-00-309/2014-17 of 31 March 2015, a special working group has been formed for preparation of the text of the Draft Law. Five meetings of the working group were held and also consultative meetings with judges of the Administrative Court, a legal advisor of Transparency Serbia and persons authorized for free access to information of public importance within ministries. A workshop on freedom of information was held in cooperation with the Commissioner's Office. In	Expert meetings are planned to be held, which will be based on information collected by SIGMA consultants and prepared reports with proposals of possible amendments to the Law, where possible arrangements would be reviewed and defined.	Q4 2016

	3. Publishing of the civil budget of RS and local self- governments and reports on budget execution, submitted minimum twice in a year by ministers or local self- government unit authorities responsible for finance to the Government or to the competent local self- government authority for review, adoption and submission to the National Assembly or a local self- government assembly (AP OGP)	March and April 2016 meetings were held with representatives of SIGMA, the consultants of which had talks with the Commissioner to collect relevant information and views regarding the volume of amendments to the Law.   The working group for preparation of AP OGP for 2014-15: 1a. Civil budget of RS was published in July 2015 at the official website of the Ministry of Finance: http://www.mfin.gov.rs/User Files/File/dokument/2015/ Gradjanski vodic.kroz.bud zet.pdf   The working group for preparation of AP OGP for 2016-17 will consider a possibility to include in the said AP measures for improvement of these results   For passing co AP OGP – October 2016 for     Ministry of Finance: http://www.mfin.gov.rs/User Files/File/dokument/2015/ Gradjanski vodic.kroz.bud zet.pdf   The working group for preparation of AP OGP for 2016-17 will consider a possibility to include in the said AP measures for improvement of these results     Measures to increase the number of LSGU Measures to increase the number of LSGU which publish their civil budgets have been included in AP OGP for 2016-17   Za. The Public Finance Bulletin is published monthly at the official website of the Ministry of Finance and is thus available to all interested persons, which ensured open access to information Ha интернет страници; http://www.mfin.gov.rs/page s/issue.php?id=1568   Z6.LSGU have the duty to publish their budgets in a
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	MPALSG –	5.1.2. CSO and	1. Signing of the	Q2 2015	local official gazette. However, in monitoring of implementation of the activity which includes publishing of reports on budget execution it was found that there is no mechanism or capacities to monitor implementation of this activity at the local level Implementation of the	Amending of the Government's	After the new
	department competent for international cooperation <u>Partners:</u> Office for	citizens are involved in the process of making, implementation and monitoring of public policies at	Additional Protocol to the Charter which guarantees the participation of citizens in local self-government tasks (AP OGP)		activity will not begin until the Government takes office	Resolution on Giving Authorizations for Signing of the Protocol	Government takes office
	Cooperation with Civil society National Legislation Secretariat SCTM CSO	national and local levels	2. Preparation, consultations and adoption of the Strategy to Ensure Environment Conductive to the Development of Civil Society in Serbia for the period 2015- 2019 and the Action Plan on its implementation (AP OGP)	Q3 2015	Draft Strategy prepared, Implementation of the activity will not begin until the Government takes office	Submission of the Draft Strategy to the Government for adoption after the Government takes office	After the new Government takes office
АП 23			3. Preparation, consultations and adoption of proposals of amendments to the provisions of	Q4 2015	A more comprehensive amending of the Law on Public Administration is planned, not only for the provisions relating to transparency and	Work on amendments to the Law on Public Administration	Q4 2016

1	1				
	the Law on		cooperation with CSO and		
	Public		other relevant regulations.		
	Administration		In accordance with the		
	relating to		horizontal analysis		
	transparency		performed by the World		
	and cooperation		Bank, the scope and		
	with CSO and		direction of necessary		
	other relevant		amendments has been		
	regulations in		reviewed.		
			leviewed.		
	order to bring				
	cooperation				
	standards of				
	SAB with civil				
	society in				
	compliance with				
	the Council of				
	Europe				
	standards and				
	with the UN				
	Convention				
	against				
	Corruption (in				
	accordance with				
	the previously				
	conducted				
	analysis of				
	shortcomings)				
	4. Preparation	Q4 2015	A more comprehensive	The activity will be implemented after	Q4 2016
	and adoption of		amending of the Law on	completion of activity 3 under measure	
	secondary		Public Administration is	5.1.2	
	legislation which		planned		
	regulates in				
	detail the				
	manners of				
	cooperation				
	between state				
	administration				
	and associations				
	and other CSO				

	5. Conducting	(Q4	A multidepartment working It is necessary to amend and adopt the
	campaigns to	2015)	group has been formed to legal framework which regulates
	inform the public	,	prepare the campaign plan lobbying and participation of the public
	on mechanisms		and programme (18 in passing of regulations, with
	for participation		November 2014). The improvement of mechanism for more
	in the procedure		Campaign Plan and efficient participation of the public in
	of passing of		Programme with the Action passing of regulations at all levels
	regulations at all		Plan for its implementation (amendments to the Law on National
	levels (the duty		have been prepared in Assembly, the Law on Public
	specified under		January 2015. Administration, the Law on Local Self-
	APNACS)		Preconditions under government, the Law on Ombudsman,
	Ai 11A00)		objective 3.1.3 of APNACS   the Law on National Bank and the Law
			for professional and proper on Reference and Popular Initiative)
			implementation of the
			campaign have not been
			ensured, which relate to
			improvement of the existing
			legal framework for civil
			participation.

Increasi	Measure 5.2: Strengthening the integrity and ethical standards of employees in public administration and reducing corruption through strengthening of prevention mechanisms								
Activity implem				Time	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	IED TIME LIMIT	
entatio n status	for implementati on	Result	Activity	limit for impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity	
АП 23	MPALSG – department competent for labour law relations and salaries <u>Partners:</u> Ministry of Justice (act. 1 μ 5) HCSC (act. 3, 4) SAB ACA (act. 6 and 7) SCTM HRMS CSO	5.2.1 Mechanisms for ensuring of ethical standards and integrity of employees in public administration improved	1. Feasibility study on regulation of the legal framework for prevention of conflict of interests in public administration	(Q4 2015)		In September 2015, the Ministry of Justice, in cooperation with the Anti- Corruption Agency, initiated implementation of the Action Plan on implementation of the National Anti-corruption Strategy (hereinafter referred to as "the Action Plan"). Revision has been stipulated as a duty under the Action Plan itself, under measure 5.5., with the time limit for completion until the end of 2015. Before the revision process, a comprehensive consultation process was performed which included continual meetings with representatives of all relevant institutions included in implementation of the Strategy. Revision has been performed on the basis of evaluation of implementation of the strategy in previous reports			

of the Agency, submitted	
contributions by all	
responsible entities listed in	
the Action Plan, observed	
difficulties in	
implementation and	
supervision of	
implementation of this	
Strategy, as well as on the	
basis of the fact that Action	
Plan for Chapter 23	
stipulates the same or	
essentially similar duties as	
the Action Plan. Thus, all	
activities specified under	
the Action Plan for Chapter	
23, which are also specified	
under the Action Plan, will	
continue to be monitored	
through adequate activities	
in Chapter 23. This solution	
is used to avoid double	
reporting on the same	
activities under two different	
strategic documents.	
Certain measures and	
activities have been re-	
formulated or redefined to	
ensure their successful	
implementation. Time limits	
for implementation of	
activities are defined by	
quarters, while new, more	
realistic time limits have	
been set for activities for	
which time limits have	
expired. Certain indicators	
have been re-formulated	
where this was necessary	
to ensure easier monitoring	
of implementation of	
measures and activities.	

					Finally, responsible entities have been changed where competences of ministries have been separated. In view of the foregoing, the majority of duties relating to the field of conflict of interest (objective 3.1.2) have been delayed until 2017 and 2018, while the Anti-corruption Agency is the responsible entity for the majority of these measures.		
	t iii c c c c c c c c c c c c c c c c c	2. Analysis of the quality and implementation of the existing codes of conduct for civil servants and codes of conduct for employees in LSGU, comparison with examples of good European practices, with recommendation for improvement	Q2 2016	The High Civil Service Council prepared for the Code of Conduct for Civil Servants the Report on Compliance with the Code of Conduct for Civil Servants for 2015 with notes which may be considered the analysis of provisions of the Code and its implementation		Under the Law on Employees in Autonomous Provinces and Local Self- government Units, which entered into force on 12 March 2016 but will take effect on 1 December 2016, employers must pass a code of conduct for civil servants and appointees within one year of the date when the Law takes effect y (until 1 December 2017)	
	e a ii F c F a t t s	6. Preparation and adoption of ntegrity plans in PA bodies and organizations	In accordan ce with the schedule specified by ACA		In 2015 and in the first quarter of 2016, the Anti- corruption Agency prepared model integrity plans and software which will be used by bodies bound by integrity plans for assessment of corruption risk and planning of measures and activities for reduction of risks, which will constitute the content of	After the software is tested and application is commissioned, i.e. after it becomes available to bodies bound by integrity plans, the Agency will publish the Guidelines for Preparation of Integrity Plans which will contain time limits for preparation and implementation of these documents. It is expected that bodies bound by integrity plans will initiate preparation of plans in September 2016.	September 2017

					their integrity plans. Since the software for preparation of integrity plans is very complex, the Agency is still testing this software.	
Ministry of Justice – Coordination Group for Implementatio n of the National Anti- corruption Agency <u>Partners:</u> HRMS	5.2.2. Effectiveness of the system for protection of whistleblowers (people who report suspect corruption) in public administration improved	1. Ensuring technical requirements for effective implementation of the Law on Protection of Whistleblowers	(Q4 2015)	In the previous period, equipment has been delivered after conclusion of contracts with contractors in two public procurement procedures carried out by the Ministry of Justice - procurement of computer equipment for judicial authorities and development of data storage centres. Procured equipment includes servers and server equipment, network equipment, workstations and scanners. The aim of these procurements is strengthening of the work capacity of judicial authorities (including those responsible for criminal proceedings), as well as to ensure availability of information systems used in the judiciary sector and thus indirectly to ensure conditions for efficient implementation of the Law on Protection of Whistleblowers.		
		2. Adoption and implementation of training programs for implementation of the Law on	Q2 2016	The Human Resource Management Service is responsible for professional advancement of civil servants in state administration authorities		

		Protection of	and in the Government's		
		Vhistleblowers	service. A training plan and		
		or employees in	programme titled		
	P/	PA A	"Protection of		
			Whistleblowers" was		
			prepared in 2014 in		
			cooperation with a		
			representative of the		
			Magistrate's Court in		
			Belgrade, who was a		
			member of the working		
			group for preparation of the		
			Law on Protection of		
			Whistleblowers, and is a		
			part of the General		
			Continual Professional		
			Advancement Programme		
			(programme field is fight		
			against corruption) adopted		
			on 31 March 2015 under		
			the Bylaw on Adoption of		
			the General Professional		
			Advancement Programme		
			for Civil Servants in State		
			Administration Authorities		
			and in the Government's		
			Service for 2015 by the		
			Minister of Public		
			Administration and Local		
			Self-government.		
			According to the adopted		
			programme, the "Protection		
			of Whistleblowers" training		
			was held on three dates:		
			on 25 August 2015, on 13		
			November 2015 and on 10		
			December 2015. A total of		
			62 participants underwent		
			training and the target		
			group were all civil		
			servants. As regards 2016,		
			it is planned to address the		

bip ic of protection of whistebiowers within two one-day trainings for two larget groups: 1. Protection of whistebiowers – basic training (torget group, all out) servants: to bip ictive: to introduce civil servants to the concept and types of whistebiowing, conditions for and the proceedure of whistebiowing, conditions for and the proceedure of whistebiowers, as well as other cityburst;   2. Protection of whistebiowers – training for authorized persons (target group, persons authorized to act on reports in connection with whistebiowing, objective: b initiouse training for authorized persons (target group, persons authorized to act on reports in connection with whistebiowing, objective: b initiouse training for authorized persons (target group, persons authorized to act on reports in connection with whistebiowing, objective: b initiouse standing court of Human Rights regarding protection of whistebiowers is a sing court of Human Rights regarding protection of whistebiowers to ensure better understanding of the concept and purpose of whistebiowing and protection of	Г Г	Γ			
and training for two target groups: 1. Protection of whistletblowers – basic training (target group: all obil servants to bil the concept and types of the right to freedom the the right to freedom of the r					
target groups:					
1. Protection of whistellowers – basic training (target group: all civil servants: objective: to initroduce divi servants to the concept and types of whistellowing, conditions under which whistelbowing can be done, conditions for and the procedure of protection of whistellowers; as well as other rights under the Law on Protection of Whistelbowers) 2. Protection of whistelbowers, conservation (target group: persons (target group: persons authorized persons (target group: persons authorized of the European Court of Human Rights regarding protection of whistelbowing: objective: to introduce trainees to international standards and practice of the European Court of Human Rights regarding protection of whistelbowing: of the concepts specified by the Law on Protection of Whistelbowing to the concept and purpose of whistelbowing of the concept and purpose of					
whistleblowers – basic     training (darge group; all     civil servants objective: to     introduce civil servants to     the concept and types of     whistleblowing, conditions     under which whistleblowing     can be done, conditions for     and the procedure of     protection of     whistleblowers, as well as     other rights under the Law     on Protection of     Whistleblowers, as well as     other rights under the Law     on Protection of     Whistleblowers, as well as     other rights under the Law     on Protection of     Whistleblowers, as well as     totar group; persons     authorized to act on reports     authorized to act on reports     authorized to act on reports     international standards and     praction of     whistleblowers in terms of     tight to repean     Court of Human Rights     regarding protection of     whistleblowers in terms of     tight to repean     Court of Human Rights     regarding protection of     whistleblowing of the <tr< td=""><td></td><td></td><td></td><td></td><td></td></tr<>					
training (target group: all civil servants: objective: to introduce civil servants to the concept and Ypes of whistletolowing, conditions under which whistletolowing can be done, conditions for and the procedure of protection of whistletolowers, as well as other rights under the Law on Protection of Whistletolowers]     2. Protection of whistletolowers     3. Protection of in connection with whistletolowers     4. Whistletolowers     5. Protection of whistletolowers     6. Whistletolowers     7. Protection of whistletolowers     8. Whistletolowers     9. Contraction with whistletolowers     10. Contraction with whistletolowers     11. Whistletolowers     12. Protection of whistletolowers     13. Contraction with whistletolowers     14. Whistletolowers     14. Concept     14. Concept     15. Contraction with whistletolowers     16. Court of Human Rights regarding protection of whistletolowers in terms of the right to freedom of expression, as well as to key concept specified by the Law on Protection of Whistletolowers to ensure better understanding of the concept and purpose of whistletolowing and					
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		· · ·	addition, at a training held	
A		1	in January 2015, outside	
A		1	the period covered by this	
A		1	report, about 600 judges	
A		1	from Belgrade, Nis, Novi	
A		1	Sad and Kragujevac	
A		1	obtained certificates and	
A		1	underwent training of the	
A	I	1'	Judiciary Academy.	
A	3. Organization	Q2 2016	The Law was adopted on	1
A	of an	1	26 November 2014 and	
A	awareness-	1	entered into force on 4	
A	raising	1	December 2014. It was	
A	campaign on the	1	however planned to	
A	importance of	1	gradually introduce it so	
A	whistleblowing	1	that relevant institutions	
A	the use of	1	would assume important	
A	channels for	1	functions and have time to	
A	reporting of	1	adjust. The Law took effect	
A	unlawful actions	1	on 5 June 2015, which was	
A		1	marked by launching of the	
A		1	campaign "Whistleblowers	
A		1	are now Stronger".	
A		1	The Ministry of Justice,	
A		1	with assistance from the	
A		1	USAID Judicial Reform and	
A		1	Government Accountability	
A		1	Project (JRGA), launched a	
A		1	media campaign and an	
A		1	awareness-rising	
A		1	campaign. According to	
A		1	JRGA, the campaign lasted	
A		1	one month and resulted in	
A		1	120 press reports on the	
A		1	said Law and over 300	
A		1	promotional reports on	
A		1	national TV channels, such	
A		1	as RST, B92 and RTV1. A	
A		1	promotional website	
A		1	www.uzbunjivaci.rs was	
A		1	developed as part of the	
4	1		project. Promotional	1

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– in Belgrade, Novi Sad			materials were distributed in public transport in three cities in Serbia		

	bjective 5:	ation and turns	and the second second from	الملحم والمساور			di dian	
Increasing	citizens' particip	ation and transpa	rency, improving ethica	l standards a	ind responsibilities in perform	nance of public administration ac	tivities	
Measure 5.3: Strengthening the external and internal control supervision mechanisms in public a							n	
Activity impleme	Institution responsible			Time	Progress made,	IF ACTIVITY HAS NOT BE	EN IMPLEMENTED WITHIN THE SPECIF OR HAS BEEN INITIATED	FIED TIME LIMIT
ntation status	for implementa tion	Result	Activity	limit for impleme ntation	achievements made through activity	Reasons for deviation from the plan and measures taken to address issues	FUTURE STEPS Key steps necessary to implement the activity, with recommendations (milestones)	Expected time of completion of the activity
АП 23	MPALSG – department competent for regulatory affairs <u>Partners:</u> GGS MF Ministry of Justice (act. 7) National Property Directorate Commission er for Information of Public Importance	5.3.1 The legal framework and work conditions for public authorities which perform external control of the administration improved	1. Preparation, consultations and adoption of the Draft Amendments to the Law on Ombudsman in accordance wth the Resolution of the National Assembly of 2014	Q3 2015		Under the Decision number 011-00-308/2014-17 of 31 March 2015 a special working group for preparation of the Draft Law was formed. Three meetings of the working group were held. In April 2016, meetings were held with representatives of SIGMA, the consultants of which had talks with representatives of the Ombudsman to collect relevant information and views on the scope of amendments to the Law. Under the Action Plan for Negotiation Chapter 23 (adopted at the Government's session held on 27 April 2016), implementation of this activity has been set for the fourth quarter of 2016.	Expert meetings are planned to be held, which will be based on information collected by SIGMA consultants and prepared reports with proposals of possible amendments to the Law, where possible arrangements would be reviewed and defined.	Q4 2016 годин
АП 23	and Personal Data Protection		2. Provision of offices to address the issue of inadequate	Q3 2015		According to the Government's Rules of Procedure, acting on the Ombudsman's request, the		

Ombudsman Commission er for Protection of Equality SAI	premises of the Ombudsman (by passing of an adequate Government's instrument)		Commission for Housing and Allocation of Official Buildings and Offices of the Government passed the Resolution 77 number 361- 6754/2013 of 2 August 2013, by which it temporarily allocated to the Ombudsman offices in Belgrade, Deligradska 16, to ensure premises necessary for the Ombudsman's work.	
	3. Provision of offices to address the issue of inadequate premises of the Equality Commissioner (by passing of an adequate Government's instrument)	Q3 2015		
	4. Provision of offices to address the issue of inadequate premises of the SAI (by passing of an adequate Government's instrument)	Q3 2015		
	5. Introduction of a mechanism for regular semi- annual reporting to the National Assembly by audited entities on compliance with	Q3 2015		

	recommendations				
	given by SAI	0 4 00 4 5			0 1 00 1 0
	6. Preparation,	Q4 2015	Under the Action Plan for	Expert meetings are planned to be	Q4 2016
	consultations and		Negotiation Chapter 23	held, which will be based on	
	adoption of Draft		(adopted at the	information collected by SIGMA	
	Amendments to		Government's session held	consultants and prepared reports with	
	the Law on Free		on 27 April 2016),	proposals of possible amendments to	
	Access to		implementation of this	the Law, where possible arrangements	
	Information of		activity has been set for the	would be reviewed and defined.	
	Public Importance		fourth quarter of 2016.		
	in accordance				
	with the		Under the Decision number		
	Resolution of the		011-00-309/2014-17 of 31		
	National		March 2015 a special		
	Assembly of 2014		working group for		
	through work of		preparation of the Draft Law		
	the joint working		was formed. Five meetings		
	group		of the working group were		
	5 1		held, as well as consultative		
			meetings with judges of the		
АП			Administrative Court, a		
23			legal representative of the		
			Transparency Serbia and		
			authorized persons for free		
			access to information of		
			public importance within		
			ministries. A workshop on		
			freedom of information was		
			held in cooperation with the		
			Commissioner's Office. In		
			March and April 2016		
			meetings were held with		
			representatives of SIGMA,		
			the consultants of which		
			had talks with		
			representatives of the		
			Commissioner to collect		
			relevant information and		
			views on the scope of		
			amendments to the Law.		
AΠ	7. Preparation,	(Q4	amenuments to the Law.		
23	consultations and	(Q4 2015)			
20		2013)			

		adoption of the Bill on Anti- corruption Agency to strengthen the control mechanism of the Agency in implementation of provisions on conflict of interest				
MPALSG – Administrativ e Inspectorate	5.3.2 Capacities and acting of the Administrative Inspection are improved to ensure effective control of lawfulness of the work of SAB and other entities subject to administrative inspection	2. Preparation of a plan for implementation of recommendations of the functional analysis in accordance with the public administration optimization principles and fiscal consolidations needs	Q1 2016	Various planned findings have been prepared in accordance with the project of the Norwegian Embassy titled "Change Management- Strengthening the MPALSG Capacities" to strengthen capacities of the Ministry together with the Administrative Inspectorate, as well as analysis of expectation of stakeholders by the Ministry in charge of implementing charges in PA which it must implement externally (as the coordinator and the supervisor of the PU reform) and internally (by changing its own structure). As part of the project a functional analysis of resource allocation were performed and functions of the		

3. Strengthening	Q2 2016	Ministry were determined in accordance with its sphere of competence and legislation. The Ministry was reorganized and the Bylaw on Internal Organization and Job Classification within the Ministry of Public Administration and Local Self-government was prepared in accordance with findings of the project and actual factors and parameters.	Under the Government's	
of material and human resources of the Administrative Inspectorate in accordance with			Decision on the Maximum Number of Employees for an Indefinite Period in the Public Authority System, the Public Service System, the System of the	
the implementation plan and the public administration optimization			Autonomous Province of Vojvodina and the System of LSG for 2015 (Official Gazette of RS, No. 101/15, 114/15, 10/16, 22/16 and 45/16), the maximum	
principles and fiscal consolidations needs			number of employees for an indefinite period in the Administrative Inspectorate of MPALSG is 27. Under the Bylaw on Internal Organization and Job	
			Classification, which was in effect until the new Bylaw compliant with the Government's Decision was passed, 36 employees for an indefinite period were classified within the	

	This means that the Government's Decision stipulates reduction of the number of employees in the Administrative Inspectorate by 9 employees. According to information of July 2016, the Administrative Inspectorate has a total of 25 employees. 24 employees completed higher education (of whom 22 are authorized administrative inspectors) and one completed secondary vocational education
	education.